



## Student Awards Program

# 2022



## Executive Committee for 2021-2022

<b>Lise Patterson, President</b> Androscoggin Bank, Maine	<b>Lisa Engel, VP of Finance</b> Wells River Savings Bank, New Hampshire
<b>Marcia Benner, Vice President</b> First National Bank, Maine	<b>Lisa Holt, VP of Marketing</b> Partners Bank, Maine
<b>Katrina Randlett, VP of Education</b> NH Mutual Bancorp, New Hampshire	<b>Judy Folsom, Secretary / Clerk</b> Bar Harbor Bank & Trust, New Hampshire

## CFTEA Board of Directors, 2020-2021

<b>Addy Mae Gosselin</b> Mascoma Bank	<b>Julie Stevens</b> TowneBank
<b>Andrew Lederer</b> CFTEA, Executive Director	<b>Kristina McLaughlin</b> Passumpsic Bank
<b>Brea Hatch</b> Bangor Savings Bank	<b>Margaret Collamorecampbell</b> Auburn Savings
<b>Danielle Violette</b> Machias Savings Bank	<b>Marjorie McAvoy</b> Biddeford Savings Bank, a division of Maine Community Bank
<b>Jane Clark</b> Community National Bank	<b>Melissa Greene</b> Union Bank
<b>Jay Hallam</b> Kennebunk Savings Bank	<b>Nancy Hines</b> Atlantic Bay Mortgage Group
<b>Jenn Bailey</b> Claremont Savings Bank	<b>Nicole Mailhot</b> DIRIGO Federal Credit Union
<b>Joe Happnie</b> MEMIC	<b>Terri Cook</b> Maine Community Bank

# Advisory Council and Supporting Friends

## Regional Advisory Council Members in Red

Josh Allen, Mascoma Bank  
**Peggy Anderson**, Androscoggin Bank  
Casey Bailey, Northfield Savings Bank  
Judy Barrett, Townebank  
Brandy Blackinton, Claremont Savings Bank  
Tina Blythe, Sugar River Bank  
**Jessica Bollotta**, Achieva Credit Union  
**Thomas Bruce**, Townebank  
Elizabeth Buckley, Bank of Bennington  
Ann Burrill, Androscoggin Bank  
Lisa Byers, Bank of NH  
Sharon Byrd, Townebank  
Lindsey Campbell, Maine Community Bank  
Stacey Cauller, Peoples Trust Company  
Nicole Ceja, Bank of NH  
Cecile Chase, Bank of NH  
Angela Closson, Profile Bank  
**Wanda Clough** (former CFTEA Board Member)  
Richard Cole, Seaboard FCU  
Bernice Cote, Franklin Savings Bank (ME)  
Michelle Coursen, Brattleboro Savings & Loan  
Michelle Crider, Virginia National Bank  
**Brianna Critch**, Claremont Savings Bank  
Carolyn Crosby, Camden National Bank  
Melissa Daigneault, Kennebec Savings Bank  
Rainya Davis, Machias Savings Bank  
**Lin Dehetre**, Norway Savings Bank  
Chad Desjardins, Seaboard FCU  
Valerie DiLorenzo, Woodsville Guaranty Bank  
**Mary Donovan**, Bar Harbor Bank & Trust  
**Tara Donovan**, Union Bank  
**Joline Dubuc**, Mechanics Savings Bank a division of Maine  
Community Bank  
**Laurie Elwood**, Peoples Trust Company  
**Shannon Emanuel**, Claremont Savings Bank  
Melody Emswiler, Farmers & Merchants Bank  
Kylie Felion, Nation Bank of Middlebury  
**Amy Fox**, DIRIGO FCU  
Emily Frechette, Partners Bank  
Kim Garman, Infinity FCU  
Joan Gile, Piscataqua Savings  
**Maureen Golden**, Passumpsic Bank  
Donna Austin-Hawley, Northfield Savings Bank  
Marianne Hargreaves, Bath Savings Institution  
Alicia Heath, Security Federal Bank  
**Cara Hingey**, Auburn Savings  
**Jessica Jaquish**, Union Bank  
Jacquie Kutkoski, Security Federal Bank  
Patricia Lane, Bath Savings Institution  
**Megan Lang**, Claremont Savings Bank  
Rebecca Launer, Bath Savings Institution  
**Beth Leach**, Partners Bank  
Ginger Marsh, Sugar River Bank  
**Beth Martin**, Community National Bank  
Deb Martin, Cumberland County FCU  
Natasha McCarthy, Katahdin Trust Company  
Theresa Mercier, TRUChoice FCU  
Brent Miller, Franklin-Somerset FCU  
**Michael Moloney**, Kennebunk Savings Bank  
Joline Obie, Northeast Bank  
Cheryl Patstone, Partners Bank  
Heather Peters, Bangor Savings Bank  
Jennifer Piekart, Skowhegan Savings  
**Laura Pilon**, Androscoggin Bank  
Kelsea Pinkham, Franklin Savings Bank (ME)  
**Megan Pinkham-Smith**, Bath Savings Institution  
Jenn Plourde, Saco & Biddeford Savings  
Koriahn Quint, Benefits and Beyond  
Lauri Rainey, First Federal Savings  
Crystal Robinson, Claremont Savings Bank  
Pamela Roy, St. Mary's Bank  
Colette Saccoccio, Benchmark Community Bank  
Pam Sanderson, Passumpsic Bank  
Melissa Seabolt, Chesapeake Bank  
Wendy Schors, Machias Savings Bank  
Amy Skelton, Pikes Peak National Bank  
Melissa Spencer, Franklin Savings Bank (ME)  
Maureen St. John, Infinity FCU  
Miranda Stein, Atlantic FCU  
Beth Stevens, Woodsville Guaranty Bank  
**Cynthia Stuart**, Stuart Consulting  
**Mary Swift**, Kennebunk Savings Bank  
**John Swanberg**, Aroostook County Federal Savings & Loan  
Lorna Thibodeau, Northway Bank  
Jaime Toohey, Norway Savings Bank  
Brenda Turner, First Seacoast Bank  
Tim Verreault, Evergreen CU  
**Carrie Welch**, First National Bank  
Lisa Whitaker, Northway Bank  
**Deb Williams**, former CFTEA Board Member  
Genna Williamson, Camden National Bank  
Annette Wilson, TowneBank  
Annette Wint, Cambridge Trust  
Katie Yankura, Bank of NH

## 2021-2022 Instructors and Special Mentions

**Susan Arnold**, Federal Reserve of Boston  
**Judy Barrett**, TowneBank  
**Jessica Bollotta**, Achieva Credit Union  
**Mark Danahy**, NH Mutual Bancorp  
**Kayleigh Erwin**, Kennebunk Savings Bank  
**Melissa Greene**, Union Bank  
**Valerie Hale**, Kennebunk Savings Bank  
**Jay Hallam**, Kennebunk Savings Bank  
**Nancy Hines**, Atlantic Bay Mortgage Group  
**Lisa Holt**, athPower  
**Shoshana Hoose**, Portland Adult Education  
**Chelsea House**, NH Mutual Bancorp  
**Jessica Jaquish**, Union Bank  
**Jackie Jimenez**, Kennebunk Savings Bank  
**Bridget Kahn**, Portland Adult Education  
**Tanya Kolonoski**, Independent Contractor  
**Andrew Lederer**, CFTEA  
**Elizabeth Love**, Portland Adult Education  
**Mike Moloney**, Kennebunk Savings Bank  
**Debbie Morgan**, TowneBank  
**Tammy Perkins**, CFTEA  
**Susan Perry**, Union Bank  
**Hon. Alfred Piombino**, Independent Contractor  
**Trace Salter**, Portland Adult Education  
**Wendy Schors**, Machias Savings Bank  
**Jennie Sobecki**, Focused Results  
**Cynthia Stuart**, Stuart Consulting  
**Mary Swift**, Kennebunk Savings Bank  
**Jill Tetreault**, Kennebunk Savings Bank  
**Annette Wint**, TowneBank

## Special Guest Speaker

**Lise Patterson**—Outgoing Board President  
Androscoggin Bank



## New Board Members starting July 1, 2022

**Amy Marshall**, Norway Savings Bank  
**Arielle Darling**, Androscoggin Bank  
**Chrissy Fratzel**, Claremont Savings Bank  
**Lisa Thomas**, Gorham Savings Bank  
**Pete Joslin**, Northeast Credit Union

## Outgoing/Retiring Board Members

**Addy Mae Gosselin**, Mascoma Bank  
**Jane Clark**, Community National Bank  
**Jay Hallam**, Kennebunk Savings Bank  
**Jenn Bailey**, Claremont Savings Bank

THANK YOU

## What Is New in Career Paths?

Like many non-profits and organizations across the globe, COVID and the aftermath has hit hard during the past twenty-seven months. During this time, our staff has worked in partnership with subject matter experts, our board and council members as well as our education committee to provide updated and meaningful learning content. This work has led directly to over thirty career paths now available. These transformational paths have been developed to provide guidance to students, their managers and organizations in navigating our large nationwide selection of relevant career development.

- Accounting / Finance
- Administrative Assistant
- Board of Directors—FIs
- Business
- Business Analysis
- Call Center / Customer Care
- Career Development
- Cash Management/Merchant Services
- College ACE Credit
- Commercial Lending
- Commercial Loan Assistant
- Commercial Loan Underwriting
- Compliance
- Consumer Lending
- Credit Analysis
- Data Analytics
- Deposit Operations / Services
- Digital Banking
- Entrepreneurship
- Facilities
- Human Resources
- Information Technology
- Leadership / Management
- Learning and Development
- Loan Collections
- Loan Operations / Servicing
- Marketing
- Non-Profit Management
- Personal Enrichment
- Residential Mortgage Lender
- Residential Loan Processing
- Residential Loan Underwriting
- Retail Branches
- Small Business Management
- Trusts
- Wealth Management

## New Certificate in 2022

### Effective Communication Certificate

Communication in the workplace isn't just about how well you work with others. It's about building relationships, minimizing errors, and most importantly, working as productively as possible.

Encouraging good communication habits throughout the workplace can be one of the most crucial things you do as an employee.

**Because the numbers don't lie.**

**In a survey of 400 financial organizations, it was found that communication barriers cost an estimated \$37 billion per year in lost productivity.**

Each generation has different preferences when it comes to communicating, whether it's through a specific medium,

frequency or at a certain speed. So, what effective communications skills can give you an edge to be a powerful communicator with customers and colleagues alike? Our new [Effective Communication Certificate Bundle](#) focuses on the professional skills needed to be successful. Courses may be taken separately or take advantage of special bundle pricing of \$350.

- Basics of Style: How Personality Shapes Communication, Leadership & Teamwork
- Business of Listening
- Business Telephone Skills
- Emotional Intelligence or Emotional Intelligence for Managers
- Essential Online Chat with Customers or Instant Messaging in the Workplace
- Solid Business Writing

## New Career Paths

[Assistant Branch Manager Certificate](#)

[Assistant Branch Manager Diploma](#)

## New and Updated Course Material

[Essential Online Chat with Customers](#)

[Fighting Fraud: Top Scams Targeting Our Nations Seniors](#)

[Frauds, Scams, and Cons](#)

[Instant Messaging in the Workplace](#)

[IRA Fundamentals](#)

[Quality Service \(Customer Service\)](#)

[Your Role as a New Banker](#)

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Investing in continuing education by taking advanced training courses and gaining new certifications is far more important now than ever before. The current economy has made a more competitive job market in recent years. Continuously improving your skills is the one surefire way to stay head of the competition and advance your career.

**Looking to apply CFTEA credits toward a college education?** Many colleges and universities across the United States accept CFTEA credits toward their degree programs. *How do students go about finding out more information?* A key difference with our non-profit is that students have a personal advocate.

Reach out to Tammy at the CFTEA office and start your larger journey today by actively using credits already earned or credits that can be earned at a much lower cost.

Contact Tammy at:

[Tammy@cftea.org](mailto:Tammy@cftea.org) or 207-688-6225



## 2020-2021 Spotlights on Success— What Is Your Story?

A sincere thank you to our students that shared their educational career stories on our website news and Facebook page. We want to recognize their willingness to share and the inspiration they provide to others. Check them out!

Would you like to share your unique journey with CFTEA? Please contact, Executive Director, Andrew Lederer at [andrew@cftea.org](mailto:andrew@cftea.org).

**Adam Bowman**  
TowneBank

**Casey Bailey**  
Northfield Savings  
Bank

**Thomas Bruce**  
TowneBank

**Dana Cook**  
Security Federal  
Savings

**Alex Doble**  
Kennebunk Savings  
Bank

**Tara Donovan**  
Union Bank

**Shanna Emmanuel**  
Claremont Savings  
Bank

**Maureen Golden**  
Passumpsic Bank

**Johnna Gribbin**  
Union Bank

**Joe Happnie**  
MEMIC

**Pete Joslin**  
Northeast Credit Union

**Becca Libby**  
Machias Savings Bank

**Colleen MacArthur**  
Northway Bank

**Carole Maris**  
Bath Savings Institution

**Amy Marshall**  
Norway Savings Bank

**Mike Moloney**  
Kennebunk Savings Bank

**Kari Oliver**  
Gorham Savings Bank

**Koriahn Quint**  
Benefits and Beyond

**Zinaida Ramadanovic**  
Bar Harbor Bank &  
Trust

**Jill Tetrault**  
Kennebunk Savings Bank

**Amy Vance**  
Wells River Savings  
Bank

**Dorothy West**  
Bath Savings Institution



## 2021 – 2022 Graduates

This year saw the formation of brand new career paths, updated courses and options to help unlock the future. This year's graduates have persevered through an incredibly turbulent time in their career development. We have learned so much about our collective potential in the last few months as we struggled with the impact of a global pandemic. Thank you to everyone who has supported our non-profit.

### Bar Harbor Bank & Trust

**Alessandra Bergeron**

Sales Essentials Certificate

**Cary Carver**

Sales Essentials Certificate

**Bryant Dole**

Sales Essentials Certificate

**Nicholas Garber**

Front-Line Fraud Detection Certificate

**Shelley Griswold**

★ Certified Modern Manager

**Kristen Manson**

Sales Essentials Certificate

**Abigail Moody**

Front-Line Fraud Detection Certificate

**Amy Robinson**

Front-Line Fraud Detection Certificate

**Heather Thompson**

Sales Essentials Certificate

**Sara Timberlake**

Supervisor/Team Leader Certificate

### Bath Savings Institution

**Casey Bedard**

Introduction to Leadership Certificate

### Bath Savings Institution

**Donna Christopher**

Universal Banker Certificate

**Melissa Delan**

Loan Servicing Certificate

**Angela Edgecomb**

Customer Service Representative  
Certificate

Supervisor/Team Leader Certificate

**Sasha Gray**

Call Center/Customer Care Certificate

Call Center/Customer Care Diploma

**Lindsay Jones**

Introduction to Lending Diploma

Residential Mortgage Lending  
Certificate

**Hillary L'Heureux**

Advanced Professional Development  
Certificate

**Andria Mashl**

Business Communication Certificate

**Cynthia Owens**

Bank Solutions Provider Certificate

★★ Certified Modern Branch

Professional—Level 1

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### Bath Savings Institution

**Theresa Pulk**  
Business Communication Certificate

**Amanda Rice**  
Consumer Lending Certificate

**Emily Rose**  
Residential Mortgage Lender Certificate

**Sacha Santospago**  
Supervisor/Team Leader Certificate

**Megan Smith-Pinkham**  
Introduction to Leadership

**Christopher Vance**  
Consumer Lending Certificate

**Susan Webster**  
Universal Banker Certificate

### Benchmark Community Bank

**Jessica Erin Pyle Newman**  
★Certified Modern Banking  
Representative  
★Certified Modern Branch  
Professional—Level 1

### Camden National Bank

**Natalie Hamalainen**  
Foundational Professional Development  
Certificate

**CFTEA**  
**Casey Bernhardt**  
Foundations in Banking Certificate

**Elizabeth Blomerth**  
★Certified Modern Banking  
Representative

**Nikki Leavitt**  
★Certified Modern Banking  
Representative  
Foundations in Banking Certificate  
Front-Line Fraud Detection Certificate

**Andrew Lederer**  
Non-Profit Budgeting Certificate

**Jon McGrath**  
Foundations in Banking Certificate  
Front-Line Fraud Detection Certificate  
*Honor Student: Legal Foundations in  
Banking*

**Corinne McNeal**  
Foundations in Banking Certificate

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### CFTEA

#### **Deepa Pandey**

Bank Teller Certificate

#### **Penny Searles**

★Certified Modern Banking  
Representative

#### **Miranda Stein**

Human Resource Management  
Certificate

### Chesapeake Bank

#### **Stephanie Tiller**

Administrative Assistant  
Certificate

### Claremont Savings Bank

#### **Tina Coburn**

Accounting Certificate  
Business Communication Certificate

#### **Rebecca Cook**

Commercial Lending Underwriting  
Certificate

#### **Brianna Critch**

Residential Mortgage Lending  
Certificate

### Claremont Savings Bank

#### **Megan Lang**

Residential Mortgage Processing  
Certificate

Residential Mortgage Underwriting  
Certificate

#### **Dawn Raftery**

Fraud Prevention Certificate

### Community National Bank

#### **Barbara Brake**

★Certified Modern Banking  
Representative

#### **Jessica Brinkerhoff**

Customer Service Representative  
Certificate

Introduction to Lending Diploma  
Personal Banker Certificate  
Universal Banker Certificate

#### **Lisa Cooper**

Bank Solutions Provider Certificate  
Consumer Lending Certificate  
Consumer Lending Diploma

#### **Heather Elwood**

Interpersonal Skills Certificate

## 2021 – 2022 Graduates

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### Community National Bank

#### **Jennifer Garrett**

Business Communication Certificate  
General Banking Certificate  
General Banking Diploma

#### **Lea Girard**

Residential Mortgage Lender Certificate

#### **Taylor Lawson**

Deposit Service/Operations Certificate

#### **Ashley Lefebvre**

Residential Loan Processing Certificate  
Residential Mortgage Lending  
Certificate  
Supervisor/Team Leader Certificate

#### **Beth Martin**

Commercial Real Estate Lending  
Decision Underwriting Certificate  
Essential Professional Skills Certificate  
Small Business Banker Certificate

#### **Malia Matheson**

Business and Commercial Lending  
Certificate

#### **Aimie Morse**

★ Certified Modern Banking  
Representative

### Community National Bank

#### **Hailey Morse**

★ Certified Modern Banking  
Representative

#### **Andrew Plante**

BSA and AML Compliance Certificate

#### **Kristin Therrien**

★ Certified Modern Banking  
Representative

#### **Chelsea Vanasse**

Essential Professional Skills Certificate  
Residential Mortgage Lending  
Certificate

#### **Naomi Walker**

★ Certified Modern Banking  
Representative

### First National Bank

#### **Michelle Curtis**

Business and Commercial Lending  
Certificate

#### **Paige Klausky**

★ Certified Modern Supervisor

#### **Cecilia Lawrence**

Residential Mortgage Lending  
Certificate

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### First National Bank

**Makayla Parsons**

Residential Mortgage Lending  
Certificate

**Kathryn Sund**

★ Modern Classroom Certified Trainer

**Kristy Wotton**

BSA and AML Compliance Certificate

### Franklin-Somerset Federal Credit Union

**Marti Davis**

★ Certified Modern Supervisor

### Katahdin Trust Company

**Stephany Chaloux**

BSA and AML Compliance Certificate

**Rosemary Langer**

Bank Operations Diploma  
BSA and AML Compliance Certificate

**Amanda Schools**

Banking Marketing Diploma  
Business Communication Certificate  
Digital Marketing Certificate  
Marketing Diploma

### Kennebec Savings Bank

**Carol Bockman**

Supervision Diploma

**Tina Charest**

Branch Manager Bootcamp Certificate

**Jessica Weeks**

Essential Professional Development for  
Team Leaders and Supervisors Certificate

### Kennebunk Savings Bank

**Michael Dalleo**

★ Certified Modern Banking  
Representative

**Francesca Elnicki**

★ Certified Modern Banking  
Representative

**Josh Gagne**

Foundations in Banking Certificate  
Front-Line Fraud Detection Certificate

**Christina Hotaling**

★ Certified Modern Manager

**Jaclyn Jimenez**

★★ Certified Modern Branch  
Professional—Level 1

## 2021 – 2022 Graduates

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### Kennebunk Savings Bank

#### **Jordhan Levine**

Foundations in Banking Certificate  
Front-Line Fraud Detection Certificate

#### **Megan Lund**

★ Certified Modern Banking  
Representative

Foundations in Banking Certificate  
*Honor Student: Legal Foundations in  
Banking*

#### **Mario Martinez**

Front-Line Fraud Detection Certificate

#### **Stephanie Neal**

Advanced Professional Development for  
Supervisors Certificate

#### **Carol Oliver**

★ Certified Modern Banking  
Representative

Foundations in Banking Certificate  
Front-Line Fraud Detection Certificate

#### **Kaitlyn Ross**

Human Resource Management  
Certificate

### Kennebunk Savings Bank

#### **Samantha Ryea**

★ Certified Modern Banking  
Representative

Foundations in Banking Certificate  
Front-Line Fraud Detection Certificate

#### **Mary Swift**

Adult Educators Diploma  
Online Learning Certificate  
*Honor Student: Verbal Communication*

#### **Hailey Tilton**

Foundations in Banking Certificate

### Machias Savings Bank

#### **Mariah Archer**

Customer Service Representative  
Certificate

#### **Nicole Ballard**

Residential Mortgage Lender  
Certificate

#### **Zachary Burt**

*Honor Student: Principles of Banking*

#### **Sarah Cavo**

Digital Banker Certificate

#### **Brandy Chubbuck**

Call Center/Customer Care Certificate-  
Front-Line Fraud Detection Certificate

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### Machias Savings Bank

**Brent Colbeth**

Bank Operations Diploma

**Autumn Condon**

Cash Management Certificate

**Lauren Harrington**

Business Communication Certificate

Human Resources Diploma

**Alexis Hodgdon**

Business Communication Certificate

**Shannon Johnson**

Digital Banker Certificate

**Becca Libby**

Call Center/Customer Care Certificate

Front-Line Fraud Detection Certificate

**Vanessa Litalien**

Bank Solutions Provider Certificate

Digital Banker Certificate

Personal Banker Certificate

**Michelle MacFarline**

Residential Mortgage Lender Certificate

**Dustin Morse**

Digital Banker Certificate

### Machias Savings Bank

**Lani Reynolds**

Digital Marketing Certificate

*Honor Student: Money and Banking*

**Jacob Soucy**

Consumer Lending Certificate

**Molly Spencer**

Leadership for Women in Business

Certificate

**Justina Thornton**

Banking Customer Service Experience  
Certificate

Call Center/Customer Care Certificate

Essential Professional Development

Certificate

Essential Professional Skills Certificate

Foundations in Banking Certificate

Front-Line Fraud Detection Certificate

*Honor Student: Principles of Banking*

**Danielle Violette**

Leadership for Women in Business

Certificate

**Danielle Worster**

Front-Line Fraud Detection Certificate

Personal Banker Certificate

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### Maine Community Bank

#### **Hunter Foss**

Business Communication Certificate  
Residential Loan Underwriting  
Certificate

### Mascoma Bank

#### **Erin Aiken**

Residential Mortgage Lender Certificate

#### **Jane Clifford**

★ Certified Modern Supervisor

#### **Demora Dessert**

Essential Professional Development for  
Team Leaders and Supervisors  
Certificate

#### **Christina Dillingham**

Introduction to Lending Diploma

#### **Sebastien Dube**

Branch Manager Bootcamp Certificate

#### **Bill Goldwyn**

Branch Manager Bootcamp Certificate

#### **Jake Jarvi**

Sales Essentials Certificate

#### **Jessica Keane**

Branch Manager Bootcamp Certificate

### Mascoma Bank

#### **Ann Koloski**

Introduction to Lending Diploma

#### **Heather LeBlanc**

Branch Manager Bootcamp Certificate

#### **Marlo Mora**

Branch Manager Bootcamp Certificate

#### **Chelsea Parker**

Branch Manager Bootcamp Certificate

#### **Mikayla Perkins**

Branch Manager Bootcamp Certificate

#### **Angela Pollack**

Branch Manager Bootcamp Certificate

#### **Ambika Sawhney**

Branch Manager Bootcamp Certificate

### Mechanics Savings Bank, A Division of Maine Community Bank

#### **Haylee Allen**

Foundations in Banking Certificate

#### **Denise Bouchard**

Foundations in Banking Certificate

#### **Joline Dubuc**

Front-Line Fraud Detection Certificate



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### Mechanics Savings Bank, A Division of Maine Community Bank

**Taylor Graul**

Foundations in Banking Certificate

**Crystal McFarland**

Front-Line Fraud Detection Certificate

**Crystal Meyer**

Foundations in Banking Certificate  
Introduction to Leadership Certificate

### Meredith Village Savings Bank

**Susannah Perron**

*Honor Student: Written Communication*

### Merrimack County Savings Bank

**Ella Duggan**

*Honor Student: Legal Foundations in  
Banking*

### Mid-Maine Regional Adult Community Education

**Sonya Wilson**

Today's Teller Certificate

### New England Federal Credit Union

**Philo Brown-Gould**

Consumer Lending Certificate

### New England Federal Credit Union

**Karl George**

Consumer Lending Certificate

**Kaitlyn Proulx**

Consumer Lending Certificate

### New Hampshire Mutual Bancorp

**Melissa Binder**

Supervisor/Team Leader Certificate  
*Honor Student: Written Communication*

**Aimee King**

Supervisor/Team Leader Certificate

**Theresa McCready**

*Honor Student: Residential Mortgage  
Lending*

**Kacey Watson**

Supervisor/Team Leader Certificate

### NorState Federal Credit Union

**Sean Nordenhold**

Business and Commercial Lending  
Certificate

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### Northfield Savings Bank

**Kelly Andrews**

Bank Operations Diploma

**Hanna Baker**

Supervisor/Team Leader Certificate

**Samantha Barcomb**

Supervisor/Team Leader Certificate

**Alexis Belknap**

Consumer Lending Certificate

**Morgan Fucello**

Creativity and Innovation Certificate

**Eric Gerdes**

Supervisor/Team Leader Certificate

**Dustin Gile**

Residential Loan Processing Certificate

**Stephanie Riggs**

Bank Solutions Provider Certificate

**Kelly Shepherd**

Supervisor/Team Leader Certificate

**Peggy Zugaro**

Customer Service Representative  
Certificate

Supervisor/Team Leader Certificate

Universal Banker Certificate

### Norway Savings Bank

**Michele Close**

General Banking Diploma  
Introduction to Lending Certificate

**Daecia Coron**

Consumer Lending Certificate

**Sarah Durkee**

★ Certified Modern Banking  
Representative  
Digital Banker Certificate

**Elizabeth Gemme**

Consumer Lending Certificate

**Amy Marshall**

★ Certified Modern Supervisor

**Sacha Marston**

Advanced Professional Development  
Certificate

**Megan Merrifield**

Advanced Professional Development  
for Supervisors Certificate

**Savannah Merrill**

★ Certified Modern Banking  
Representative

**Cheryl Powers**

★ Certified Modern Supervisor

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### Norway Savings Bank

**Shannon Smith**

Data Analytics Certificate

**Jamie Toohey**

★ Certified Modern Supervisor

**Keysha Wright**

Supervisor/Team Leader Certificate

**Sierra Wyman**

★ Certified Modern Supervisor

### Old Point National Bank

**David Carr**

*Honor Student: Principles of Banking*

### Partners Bank

**Holly Alexander**

★ Certified Modern Supervisor

**Carly Belcher**

★ Certified Modern Banking  
Representative

**Madison Caron**

★ Certified Modern Supervisor

**Michaela Clancy**

★ Certified Modern Supervisor  
Sales Essentials Certificate

### Partners Bank

**Cassie Dunn**

★ Certified Modern Supervisor

**Alison Fitting**

Residential Mortgage Lending  
Certificate

**Elizabeth Gerry**

Commercial Loan Assistant  
Certificate

**Holly Guin**

★ Certified Modern Banking  
Representative

**Beth Leach**

★ Modern Classroom Certified Trainer

**Colleen Mahoney**

★ Certified Modern Banking  
Representative

**Crystal Nutter-Dion**

Sales Essentials Certificate

**Jillian Porter**

Bank Teller Certificate  
Foundations in Banking Certificate

**Kandis Rawles**

★ Certified Modern Supervisor

## 2021 – 2022 Graduates

This year saw the formation of brand new career paths, updated courses and options to help unlock the future. This year's graduates have persevered through an incredibly turbulent time in their career development. We have learned so much about our collective potential in the last few months as we struggled with the impact of a global pandemic. Thank you to everyone who has supported our non-profit.

### Partners Bank

**Alex Shain**

- ★ Certified Modern Supervisor

**Holly Spitnaz**

- ★ Certified Modern Supervisor

**Matthew Sudsbury-Francois**

- ★ Certified Modern Supervisor

**Amanda Westgate**

Commercial Loan Assistant Certificate

### Passumpsic Bank

**Julie Aldrich**

Business and Commercial Lending  
Certificate

**Jennifer Bassett**

Residential Mortgage Lending  
Certificate

**Denise Bishop**

Foundations in Banking Certificate

**Elizabeth Gooden**

Essential Professional Development for  
Team Leaders and Supervisors  
Certificate

**Kristina McLaughlin**

Organizational Behavior Certificate

### Passumpsic Bank

**Billie Jo Shatney**

Banking Customer Service Experience  
Certificate

### Peoples Trust Company

**Terry Rooney**

- ★ Certified Modern Supervisor

### Portland Adult Education

**Rosy Abindi**

Today's Teller Certificate

**Nasim Ahadzadeh**

Today's Teller Certificate

**Tiago Augusto**

Today's Teller Certificate

**Laurelle Biro**

Today's Teller Certificate

**Jessica Efoka**

Today's Teller Certificate

**Rebecca Mwila**

Today's Teller Certificate

**Paulo Sango**

Today's Teller Certificate

**Jean Medard Zulu**

Today's Teller Certificate

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### Premier Bank

**Carrie Kimmel**

Front-Line Fraud Detection Certificate

### Saco & Biddeford Savings Institution

**Jennifer Corthell**

Business Communication Certificate  
Loan Servicing Certificate

**Emily Dubois**

Residential Mortgage Lending  
Certificate

**Tiffany Weeks**

Business Communication Certificate  
Loan Servicing Certificate

**Chris Wieninger**

★ Certified Modern Banking  
Representative

### Savings Bank of Walpole

**Nikki Beyer**

Commercial Lending Underwriting  
Certificate

**Kimberly Drone**

Business Credit Analyst Certificate

### Savings Bank of Walpole

**Heather Paight**

*Honor Student: Legal Foundations in  
Banking*

**Jessica Weston**

Residential Mortgage Lending  
Certificate

### Security Federal Bank

**Dana Cook**

Personal Finance Certificate

### Skowhegan Savings Bank

**Rylee Jackson**

★ Certified Modern Banking  
Representative

**Melissa Lawrence**

★ Certified Modern Manager

**Rebecca Wyman**

★ Certified Modern Banking  
Representative

### The Bank of Bennington

**Bertha Clayton**

Computer Skills for the Office  
Certificate

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### The Bank of Bennington

**Kali Howard**

Human Resource Management  
Certificate

**Courtney LeBlanc**

Computer Skills for the Office  
Certificate

**Ashley Setzer**

Supervisor/Team Leader Certificate

### TowneBank

**Thomas Carlson**

*Honor Student: Consumer Lending*

**Daniel Dillon**

*Honor Student: Principles of Banking*

**Jarod Dos Santos**

★ Certified Modern Banking  
Representative

**Jennifer Koziel**

Fraud Prevention Certificate

**Nicolle Shipman**

*Honor Student: Consumer Lending*

**Maureen Snyder**

Residential Mortgage Lending  
Certificate

### TowneBank

**Jana Tozerova**

★ Certified Modern Banking  
Representative

**John Vernon**

Asset Management Certificate

**Patrick Whelan**

*Honor Student: Principles of Banking*

### Union Bank

**Heather Decker**

Advanced Financial Services Diploma  
General Banking Diploma

**Jessica DeFreest**

Residential Mortgage Lending  
Certificate

**Isabella Desilets**

*Honor Student: Written Communication*

**Tara Donovan**

Advanced Financial Services Diploma  
General Banking Certificate  
General Banking Diploma

**Kalli Graveline**

★ Certified Modern Supervisor

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### Union Bank

#### **Johnna Gribbin**

General Banking Certificate  
General Banking Diploma

#### **Kiara Hodge**

Bank Solutions Provider Certificate  
Bank Teller Certificate  
Customer Service Representative  
Certificate  
Universal Banker Certificate

#### **Makayla Minor**

*Honor Student: Principles of Banking*

#### **Jessica Russell**

Bank Solutions Provider Certificate  
★ Certified Modern Banking  
Representative  
★ Certified Modern Supervisor  
Organizational Behavior Certificate  
Personal Banker Certificate  
Sales Essentials Certificate

#### **Amanda Sargent**

★ Certified Modern Supervisor

#### **Lucero Tapia Paucar**

*Honor Student: Marketing for Bankers*

#### **Sheryl Welch**

Universal Banker Certificate

### Wells River Savings Bank

#### **Katelyn Craig**

Residential Mortgage Lending  
Certificate

### Westly Rose, LLC

#### **Cindy Mullen**

Trust Administration Certificate

### Woodsville Guaranty Savings Bank

#### **Natalie Faulkner**

Consumer Lending Certificate  
Sales Essentials Certificate

#### **Laura LaValley**

★★ Certified Modern Branch  
Professional—Level 1

#### **Carrie Vogt**

Business Communication Certificate

#### **Janet Wetherbee**

★★ Certified Modern Branch  
Professional—Level 1  
Sales Essentials Certificate

## A Personal Thank You

As a community non-profit, COVID hit our organization hard, as it did for many across the globe. However, the personal support of organizations, CEOs, presidents, senior management and leaders have allowed us to stay strong.

Thank you for keeping CFTEA in mind as a premier partner for workplace and career development. The continued options for employees are expanding as we seek to provide a powerful student experience. While growing within a role or taking on the goal of a brand new role within an organization, CFTEA is linking course material directly to job descriptions and organizational needs. This action, spearheaded by our education committee, is creating new options, inspiring career confidence and developing practical skills that allow employees not only to contribute, but thrive.

Words cannot express our thankfulness for the partnership, support of our non-profit and leadership that sets you apart as a premier employer. We look forward to working with you and your organization in the near future.

