



Over the course of October, CFTEA ran a contest awarding a \$25 Amazon gift card to the winners as they highlighted their unique experiences and how they have been positively

impacted by taking courses with CFTEA.

A huge congratulations to our winners and to all that entered.

Brianna Critch—Claremont Savings Bank

Anna Johnson—Northfield Savings Bank

Amy Vance—Wells River Savings Bank

Crystal Meyer—Mechanics Savings, a division of Maine Community Bank

Look for their personal expressions to appear on the News section of our website and Facebook!



CFTEA earned the **Nonprofit 2021 Platinum Seal of Transparency!**

Why is this important?

Your trust in our organization is critical. Faith in established systems

is crumbling. It is hard to know whom to trust. How can we do better? This is a first step!

This certification from the largest source of information on U.S. nonprofit organizations examines transparency, strategic planning, outcomes and financials in a rapidly changing world. By tackling critical challenges and opportunities of our time, nonprofits are held accountable and CFTEA is no exception. We are immensely pleased to receive this designation and stand out as a premier and trusted U.S. nonprofit that values organizational transparency.

spotlight.

Diagnostic Assessment

Lending Diagnostic Assessments

How do you know what areas of lending need more support? Identify gaps and implement training programs to meet those specific needs.

To find out more on the Lending Diagnostic Assessments join us for a [free webinar on Thursday, November 4 10:00am EST for 60 minutes](#). This webinar will uncover the benefits of diagnostic assessments and how they can be used by your organization. This webinar will be recorded for all attendees. If you can't make this particular session—sign up and the recording is provided.

Lending Diagnostic Assessments available through CFTEA provide knowledge measurement prior to addressing training needs. Find out more details on the available assessments by clicking the links below or navigating to Courses at cftea.org.

- [Commercial Lending Diagnostic Assessment](#)
- [Consumer Lending Diagnostic Assessment](#)
- [Small Business Lending Diagnostic Assessment](#)

Major Course Updates

Our Education Committee has done extensive work in updating content and experience for the following courses.

- [Deposit Accounts and Services](#)
- [Frauds, Scams and Cons](#)
- [Understanding Banking Products](#)

The updates allow a greater exploration of key concepts, attainable career goals and major updates to the delivery of information.

* Active hyperlinks for course description and pricing.



Questions about our offerings? Contact us at 888.366.3242 or complete the [Contact form](#) on our website—cftea.org.



Course Credit at No Charge?

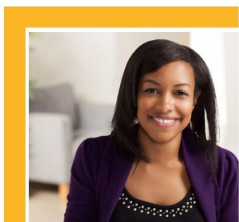
As a nonprofit, CFTEA continually looks for opportunities to provide course transfer opportunities that are mindful of organizational training dollars.

Have you completed teller or front line branch training through your organization's learning and development or through branch in person training? That training can be transferred into CFTEA for credit toward Today's Teller at no charge. That is a first step toward gaining the [Foundations in Banking Certificate](#).

Start your career development at a financial institution with training that has already been completed and with no cost.

Interested? Speak to your HR, Learning & Development or the CFTEA representative at your organization and they can supply the approved course credit through our [in-house training portal](#). (It takes just a few minutes!)

Take the first step into a larger world!



New to a Financial Institution?

The world of banking is different from other industries. How can you start out in the best way with professionalism, communication and understanding your role in promoting products?

The course [Your Role as a New Banker](#) is the perfect fit in supporting new hires and finishes up the [Foundations in Banking Certificate](#) when teller training (above) is transferred in at no cost.



Simulation Labs?

Don't own the software or hardware? Using a combination of video instruction, text summaries, demonstrations, online lab simulations and quizzes, TestOut's [LabSim](#) is an affordable and powerful tool to gaining certifications for Information Technology and all employees learning Microsoft Office.

Whether you are training for certifications from CompTIA, CISCO or Microsoft, TestOut's success rate is remarkable. When you pass the associated practice exam, included free in the course, the success rate for passing the actual certification exam is over 90%!



Real Solutions: When IBM needed a better way to meet their IT training needs, they turned to TestOut to efficiently teach IBM employees worldwide on PC and IT networking skills!

Courses Include:

- [CISCO CCN Routing Pro Certification](#)
- [CISCO CCNA Switching Pro Certification](#)
- [IT+ Fundamentals Pro Certification](#)
- [Microsoft Office Pro Certification](#)
- [Network+ Pro Certification](#)
- [PC \(A+\) Pro Certification](#)
- [Security+ Pro Certification](#)



A Step by Step Guide to Repairing Your Credit

Repairing bad credit is possible, but it is also a minefield. You need to know what steps to take, where to find help and which companies to avoid. As a nonprofit dedicated to strengthening our communities, this course is offered free of charge and is part of the [Personal Finance Certificate](#)! Learn more under [cftea.org](#) > Courses > [A Step by Step Guide to Repairing Your Credit](#).