



Student Awards Program

2021



Executive Committee for 2020-2021

Jane Clark, President Community National Bank, Vermont	Marcia Benner, VP of Finance First National Bank, Maine
Lise Patterson, Vice President Androscoggin Savings Bank, Maine	Lisa Engel, VP of Marketing Wells River Savings Bank, New Hampshire
Addy Mae Gosellin, VP of Education Mascoma Bank, Vermont	Krystal Boivin, Secretary / Clerk Claremont Savings Bank, New Hampshire

CFTEA Board of Directors, 2020-2021

A. Joseph Clukey Katahdin Trust Company	Mary Hewett Norway Savings Bank
Margaret Collamorecampbell Northway Bank	Lisa Holt Partners Bank
Judy Folsom Bar Harbor Bank & Trust	Kirsten Keach Ledyard National Bank
Melissa Greene Union Bank	Andrew Lederer CFTEA, Executive Director
James C. Hallam, Jr. Kennebunk Savings Bank	Kristina McLaughlin Passumpsic Bank
Joe Happnie MEMIC	Katrina Randlett NH Mutual Bancorp
Nancy Hines Atlantic Bay Mortgage Group	Julie Stevens TowneBank
Nicole Mailhot DIRIGO Federal Credit Union	Danielle Violette Machias Savings Bank

Advisory Council and Supporting Friends

Lynn Andrews, Skowhegan Savings Bank
Casey Bailey, Northfield Savings Bank
Judy Barrett, Townebank
Jessica Bollotta, Achieva Credit Union
Thomas Bruce, Townebank
Lisa Byers, Bank of NH
Ann Burrill, Androscoggin Bank
Sharon Byrd, Townebank
Justin Cadoret, Northfield Savings Bank
Rhonda Caswell, Woodsville Guaranty Savings Bank
Angela Closson, Profile Bank
Wanda Clough (former CFTEA Board Member)
Richard Cole, Seaboard FCU
Bernice Cote, Franklin Savings Bank (ME)
Michelle Coursen, Brattleboro Savings & Loan
Michelle Crider, Virginia National Bank
Brianna Critch, Claremont Savings Bank
Melissa Daigneault, Kennebec Savings Bank
Arielle Darling, Androscoggin Bank
Rainya Davis, Machias Savings Bank
Lin Dehetre, Norway Savings Bank
Chad Desjardins, Seaboard FCU
Mary Donovan, Bar Harbor Bank & Trust
Joline Dubuc, Mechanics Savings Bank a division of Maine Community Bank
Michelle Dunn, Camden National Bank
Laurie Elwood, Peoples Trust Company
Shannon Emanuel, Claremont Savings Bank
Kylie Felion, Nation Bank of Middlebury
Ginny Fleischman, Green Mountain CU
Kim Garman, Infinity FCU
Sarah Garvey, Peoples Trust Company
Joan Gile, Piscataqua Savings
Barbara Graf, Ledyard National Bank
Denise Griffin, First National Bank
Marianne Hargreaves, Bath Savings Institution
Alicia Heath, Security Federal Bank
Shelly Hebert, Biddeford Savings Bank, a division of Maine Community Bank
Cara Hingley, Auburn Savings
Jessica Jaquish, Union Bank
Pete Joslin, Northeast CU
Kristen Kellner, Camden National Bank
Kristen Kilby, Woodsville Guaranty Bank
Jacquie Kutkoski, Security Federal Bank
Patricia Lane, Bath Savings Institution
Megan Lang, Claremont Savings Bank
Beth Leach, Partners Bank
Pat Lewis, Chesapeake Bank
Jenni Lund, Union Bank
Amy Marshall, Norway Savings Bank
Beth Martin, Community National Bank
Deb Martin, Cumberland County FCU
Natasha McCarthy, Katahdin Trust Company
Theresa Mercier, TRUChoice FCU
Brent Miller, Franklin-Somerset FCU
Michael Moloney, Kennebunk Savings Bank
Chrissy MonteCalvo, Mechanics Savings Bank, a division of Maine Community Bank
Joline Obie, Northeast Bank
Elizabeth Olsovsky, Old Point National Bank
Joe Parent, Camden National Bank
Jennifer Piekart, Skowhegan Savings
Laura Pilon, Androscoggin Bank
Kelsea Pinkham, Franklin Savings Bank (ME)
Megan Pinkham-Smith, Bath Savings Institution
Jenn Plourde, Saco & Biddeford Savings
Lisa Prosper, The Bank of Bennington
Koriahn Quint, Benefits and Beyond
Lauri Rainey, First Federal Savings
Tamara Richardson, Savings Bank of Walpole
Crystal Robinson, Claremont Savings Bank
Colette Saccoccio, Benchmark Community Bank
Pam Sanderson, Passumpsic Bank
Barbara Schoolcraft, Passumpsic Bank
Melissa Seabolt, Chesapeake Bank
Katelyn Shannon, TowneBank
Pat Sheehy, St Mary's Bank
Melissa Spencer, Franklin Savings Bank (ME)
Maureen St. John, Infinity FCU
Cynthia Stuart, Stuart Consulting
Jose' Suarez, Mascoma Bank
Mary Swift, Kennebunk Savings Bank
Charlotte Tamberrio, Farmers & Merchants Bank
Lorna Thibodeau, Northway Bank
Lisa Thomas, Gorham Savings Bank
Vanessa Thulin, Sugar River Bank
Jaime Toohey, Norway Savings Bank
Brenda Turner, First Seacoast Bank
Tim Verreault, Evergreen CU
Carrie Welch, First National Bank
Lisa Whitaker, Northway Bank
Deb Whittle, Maine Community Bancorp
Deb Williams, former CFTEA Board Member
Annette Wint, Cambridge Trust
Katie Yankura, Bank of NH

2020-2021 Instructors and Special Mentions

Lynn Andrews, Skowhegan Savings Bank
Susan Arnold, Federal Reserve of Boston
Diane Atwood, Portland Adult Education
Lisa Aubin, Kennebunk Savings Bank
Linda Bridges, Kennebunk Savings Bank
Joanna Caouette, Prosperity Maine
Mark Chalifor, NH Mutual Bancorp
Linda Davis, Mid-Maine Regional Adult
Community Education
Jennifer Damon, Norway Savings Bank
Holly Dvorak, TD Bank
Kayleigh Erwin, Kennebunk Savings Bank
Sarah Garvey, Peoples Trust Company
Melissa Greene, Union Bank
Aaron Hagan, Key Bank
Nancy Hines, Atlantic Bay Mortgage Group
Lisa Holt, Partners Bank
Shoshana Hoose, Portland Adult Education
Chelsea House, NH Mutual Bancorp
Jessica Jaquish, Union Bank
Bridget Kahn, Portland Adult Education
Tanya Kolonoski, Independent Contractor
Andrew Lederer, CFTEA
Brooke Lederer, Independent Contractor
Elizabeth Love, Portland Adult Education
Mike Moloney, Kennebunk Savings Bank
Erin Nelson, Norway Savings Bank
Tammy Perkins, CFTEA
Betsy Parkerson, Kennebunk Savings Bank
Susan Perry, Union Bank
Jodi Robinson, Kennebunk Savings Bank
Trace Salter, Portland Adult Education
Wendy Schors, Machias Savings Bank
Jennie Sobecki, Focused Results
Cynthia Stuart, Stuart Consulting
Mary Swift, Kennebunk Savings Bank
Jill Tetreault, Kennebunk Savings Bank
Scott Woodard, Independent Contractor

Special Guest Speaker

Jane Clark—Outgoing Board President
Community National Bank



New Board Members starting July 1, 2021

Brea Hatch, Bangor Savings

Jenn Bailey, Claremont Savings Bank

Marjorie McAvoy, Biddeford Savings a
division of Maine Community Bank

Terri Cook, Mechanics Savings a division
of Maine Community Bank

Outgoing/Retiring Board Members

A. Joe Clukey, Katahdin Trust Company

Jane Clark, Community National Bank

Krystal Boivin, Claremont Savings Bank

Mary Hewett, Norway Savings Bank



What Is New in Career Paths?

Like many non-profits and organizations across the globe, COVID has hit hard during the past fifteen months. During this time, our staff has worked in partnership with subject matter experts, our board and council members as well as our education committee to provide updated and meaningful learning content. This work has led directly to thirty-five career paths now available. These transformational paths have been developed to provide guidance to students, their managers and organizations in navigating our large nationwide selection of relevant career development.

- Accounting / Finance
- Administrative Assistant
- Board of Directors—Fls
- Business
- Business Analysis
- Call Center / Customer Care
- Career Development
- Cash Management/Merchant Services
- Commercial Lending
- Commercial Loan Assistant
- Commercial Loan Underwriting
- Compliance
- Consumer Lending
- Credit Analysis
- Data Analytics
- Deposit Operations / Services
- Digital Banking
- Entrepreneurship
- Facilities
- Human Resources
- Information Technology
- Leadership / Management
- Learning and Development
- Loan Collections
- Loan Operations / Servicing
- Marketing
- Non-Profit Management
- Personal Enrichment
- Residential Mortgage Lender
- Residential Loan Processing
- Residential Loan Underwriting
- Retail Branches
- Small Business Management
- Trusts
- Wealth Management

New Certificates in 2021

As work on career paths have grown, so have expanded options for recognition and accomplishments through new certificates and diplomas. What can be gained in 2021?

[2021 Summer Learning Certificate](#)

[Advanced Commercial Loan Assistant Certificate](#)

[Business and Commercial Lending Certificate \(revised\)](#)

[Commercial Loan Assistant Certificate](#)

[Commercial Loan Underwriting Certificate](#)

[Commercial Real Estate Lending Decision Underwriting Certificate](#)

[Computer Skills for the Office Certificate](#)

[Core Concepts & Ethics for Fiduciary Advisors Certificate](#)

[Deposit Operations Fraud Detection Certificate](#)

[Fast Company's Collaborating for Success Certificate](#)

[Fiduciary Relationship Management Certificate](#)

[Front-Line Fraud Detection Certificate](#)

[General Business Certificate \(revised\)](#)

[Global Business Professional Certificate](#)

[Homebuilder and Construction Loan Certificate](#)

[Inc Magazine's Building HR for Growth Certificate](#)

[Residential Mortgage Fraud Detection Certificate](#)

[Residential Mortgage Lending Certificate](#)

[Residential Mortgage Processing & Underwriting Fraud Detection Certificate](#)

[Residential Loan Processing Certificate](#)

[Residential Loan Underwriting Certificate](#)

[RMA's Commercial Real Estate Lending Decision Process Certificate](#)

[Small Business Management Certificate](#)

[Sustainable Management Certificate](#)

[Trust Administration Certificate](#)



New Diplomas in 2021

[Business and Commercial Lending Diploma \(revised\)](#)

[Commercial Loan Assistant Diploma](#)

[General Business Diploma \(revised\)](#)

[Residential Loan Processing Diploma](#)

[Residential Loan Underwriting Diploma](#)

Highlighted Updated and New Courses

[Frauds, Scams and Cons](#)

[Meeting Minutes That Matter](#)

[Personal Finance](#)

[Resilience in Challenging Times \(Summer Learning Series\)](#)



Investing in continuing education by taking advanced training courses and gaining new certifications is far more important now than ever before. The current economy has made a more competitive job market in recent years. Continuously improving your skills is the one surefire way to stay head of the competition and advance your career.

Looking to apply CFTEA credits toward a college education? Many colleges and universities across the United States accept CFTEA credits toward their degree programs. *How do students go about finding out more information?* A key difference with our non-profit is that students have a personal advocate.

Reach out to Tammy at the CFTEA office and start your larger journey today by actively using credits already earned or credits that can be earned at a much lower cost.

Contact Tammy at:

Tammy@cftea.org or 207-688-6225



2020-2021 Spotlights on Success— What Is Your Story?

A sincere thank you to our students that shared their educational career stories on our website news and Facebook page. We want to recognize their willingness to share and the inspiration they provide to others. Check them out!

Would you like to share your unique journey with CFTEA? Please contact, Executive Director, Andrew Lederer at andrew@cftea.org.

Audra Ingersoll Skowhegan Savings Bank	Beth Martin Community National Bank	Betsy Colburn Bar Harbor Bank & Trust	Emily LeClair Woodsville Guaranty Savings Bank
Heather Beckley Wells River Savings Bank	Jane Clark Community National Bank	Alex Doble Kennebunk Savings Bank	Jenni Lund Union Bank
Jessica Bollotta Acheiva CU	Jessica Brinkerhoff Community National Bank	Joline Obie Northeast Bank	Joe Happnie MEMIC
Judy Folsom Bar Harbor Bank & Trust	Katrina Randlett NH Mutual Bancorp	Kristina McLaughlin Passumpsic Bank	Krystal Boivin
Lindsey Jones Bath Savings Institution	Lisa Holt Partners Bank	Lisa Thomas Gorham Savings Bank	Marcia Benner First National Bank
Margaret Collomorecampbell Northway Bank	Megan Lang Claremont Savings Bank	Melissa Greene Union Bank	Mike Jakubowski TowneBank
Nancy Hines Atlantic Bay Mortgage Group	Nicole Mailhot DIRIGO FCU	Pam Veilleux Norway Savings Bank	Sara Hammond Partners Bank
Shannon Hemingway Claremont Savings Bank	Steven Hebert Woodsville Guaranty Savings Bank	Taber E. Ashley Union Bank	Danielle Worster Machias Savings Bank

2020—2021 Graduates

This year saw the formation of brand new career paths, updated courses and options to help unlock the future. This year's graduates have persevered through an incredibly turbulent time in their career development. We have learned so much about our collective potential in the last few months as we struggled with the impact of a global pandemic. Thank you to everyone who has supported our non-profit.

Astera Credit Union

Iovani Lopez-Lecusay

Business and Commercial Lending
Certificate

Bank of America

Katharine Sheedy

Certified Health Savings Professional

Bank of New Hampshire

Stephanie Gilbert

Fraud Prevention Certificate

Bar Harbor Bank & Trust

Melissa Clark

Certified IRA Specialist I

Mary Donovan

Online Learning Certificate

Rachel Merchant

Advanced Professional Development
Certificate

Zinaida Ramadanovic

Bank Solutions Provider Certificate
Consumer Lending Certificate
Personal Banker Certificate

Bath Savings Institution

Nicole S. Brassard

Advanced Professional Development
Certificate

Tatiana A. Chipilova

Bank Financial Management Certificate

Kristi Darby

Administrative Assistant Certificate
Bank Operations Diploma
Residential Mortgage Lending Diploma
Supervisor/Team Leader Certificate

Angela Edgecomb

Universal Banker Certificate

Rebecca J. Ewald

Advanced Professional Development
Certificate

Mary E. Frank

Certified Modern Supervisor

Jamie House

Advanced Financial Services Diploma
Bank Operations Diploma
General Banking Diploma
Honor Student: Verbal Communication
Introduction to Lending Diploma
Residential Mortgage Lending Diploma

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Bath Savings Institution

Samantha McDermott

Sales Essentials Certificate

Rebecca L. Michaud

★ Certified Modern Banking
Representative

Cara E. Ney

Digital Marketing Certificate

Cynthia L. Owens

Sales Essentials Certificate

Valerie Rankins

Essential Professional Development for
Supervisors Certificate

Angela White

Certified Modern Supervisor

Berkshire Bank

Dawn M. Russ

Leadership for Women in Business
Certificate

Biddeford Savings, a Division of Maine Community Bank

Carmella Curtis

Bank Teller Certificate

Carter Bank & Trust

Kristina Chambers

Residential Mortgage Lending
Certificate

CFTEA

Katie Braunschweig

Business Communication Certificate
Team Leader Certificate

Alexis Hodgdon

Advanced Professional Development
Certificate

Alexandra Saindon

Foundations in Banking Certificate

Penny Searles

Foundations in Banking Certificate

Katelyn Shannon

Online Learning Certificate

Christine Sullivan

BSA and AML Compliance Certificate

Paul Tetrault

Data Analytics Certificate

Valerie Tripp

Fraud Prevention Certificate

2020—2021 Graduates

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Claremont Savings Bank

Lori-Ann M. Adamovich

Bank Solutions Provider Certificate
Customer Service Representative
Certificate
Personal Banker Certificate
Universal Banker Certificate

Jennifer Bailey

Branch Manager Certificate
Customer Service Representative
Certificate
Personal Banker Certificate
Supervisor/Team Leader Certificate
Universal Banker Certificate

Marissa Brunelle

Certified IRA Specialist I
Creativity & Innovation Certificate

Vicki Corliss

Loan Collections Certificate
Loan Collections Diploma
Residential Mortgage Lending Diploma

Brianna Critch

Honor Student: Verbal Communication
Sales Essentials Certificate
Universal Banker Diploma

Claremont Savings Bank

McKenzie Hartwell

Creativity & Innovation Certificate
Universal Banker Certificate

Megan Lang

Residential Mortgage Lending
Certificate

Ashleigh McFarlin

Creativity & Innovation Certificate

Ellen Perra

Bank Teller Certificate

Community Bank, NA

Erinn Perry

Digital Marketing Certificate

Community National Bank

Jessica Brinkerhoff

Bank Solutions Provider Certificate
Residential Mortgage Lending Diploma

Lisa Cooper

Business Communication Certificate
★★ Certified Modern Branch
Professional—Level 1
★★★ Certified Modern Branch
Professional—Level 2
Universal Banker Diploma

2020—2021 Graduates

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Community National Bank

Janet Gratton

Certified Modern Supervisor

Ashley Jacobs

Business Communication Certificate

Krystal LaBounty

★ Certified Modern Banking
Representative

Brooke Laprise

★ Certified Modern Banking
Representative

Taylor Lawson

Business Communication Certificate

Beth Martin

Business Banking and Commercial
Lending Certificate

Business Banking and Commercial
Lending Diploma

Commercial Lending Underwriting
Certificate

Residential Mortgage Lending
Certificate

Malia Matheson

★ Certified Modern Banking
Representative

Community National Bank

Corinne McNeal

Business Communication Certificate

Loan Servicing Certificate

Aimie Morse

Honor Student: Principles of Banking

Sarah Stevens

Residential Mortgage Lending Certificate

Karen York

★ Certified Modern Banking
Representative

DIRIGO Federal Credit Union

Rebecca Burrington

Certified IRA Specialist I

Farmers & Merchants Bank

Rebecca Lam

Universal Banker Certificate

First Federal Bank

Lacey McCarthy

Modern Classroom Certified Trainer

Franklin Savings Bank—Maine

Hillary Arsenault

★ Certified Modern Banking
Representative

2020—2021 Graduates

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Franklin Savings Bank—Maine

Kristin Vashaw

Bank Operations Diploma
Business Communication Certificate
Introduction to Lending Diploma

Gorham Savings Bank

Caroline Bishop

Banking Manager in the Now Economy
Certificate

Erika Fecteau

Certified Modern Manager

Lauren Martin

Banking Manager in the Now
Economy Certificate

Peggy Pooler

Consumer Banking Diploma

Infinity Federal Credit Union

Michelle Westman

Business Communication Certificate

Katahdin Trust Company

Allissa Given

Consumer Lending Certificate

Katahdin Trust Company

Amanda Schools

Bank Operations Diploma
General Banking Diploma
Introduction to Leadership Certificate

Miranda Wotton

Bank Operations Diploma
General Banking Diploma

Kennebec Savings Bank

Julie Armstrong

Residential Mortgage Lending Certificate

Abigail Kline

★ Certified Modern Banking
Representative

Jessica Morse

Residential Mortgage Lending
Certificate

Kennebunk Savings Bank

Kyle Barrett

★ Certified Modern Banking
Representative
Foundations in Banking Certificate

Leslie Burt

Business Credit Analyst Certificate

2020—2021 Graduates

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Kennebunk Savings Bank

Katie Chauvette

- ★ Certified Modern Banking Representative

Elizabeth Cushing

Foundations in Banking Certificate

Michael Dalleo

Foundations in Banking Certificate

Alexandra Doble

Foundations in Banking Certificate

Melesa Dore

- ★ Certified Modern Banking Representative
- Foundations in Banking Certificate

Michelle Lynne Dumont

Bank Marketing Diploma
Foundations in Banking Certificate

Francesca Elnicki

Foundations in Banking Certificate

Kayleigh Erwin

Modern Classroom Certified Trainer

Amy Esonis

Cash Management Certificate

Kennebunk Savings Bank

Katie Gallant

- ★ Certified Modern Banking Representative
- Foundations in Banking Certificate

Amanda Gilmartin

- ★ Certified Modern Banking Representative
- Foundations in Banking Certificate

Madison Gonzalez

- ★ Certified Modern Banking Representative
- Foundations in Banking Certificate

Janice Goulet

- ★ Certified Modern Banking Representative

Christina Hotaling

Essential Professional Development for Supervisors Certificate

Stacy Lynn Irish

- ★ Certified Modern Banking Representative
- Foundations in Banking Certificate

2020—2021 Graduates

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Kennebunk Savings Bank

Jaclyn Jimenez

Foundations in Banking Certificate
Honor Student: Written Communication
Modern Classroom Certified Trainer
Sales Essentials Certificate
Security Awareness Certificate

Tammy Lorentz

Foundations in Banking Certificate

Karen Pinon

★ Certified Modern Banking
Representative

Brady Randall

Data Analytics Certificate

Amber St. Peter

★ Certified Modern Banking
Representative

Mary Swift

Modern Classroom Certified Trainer

Nicole Wentworth

Advanced Professional Development for
Supervisors Certificate

Kennebunk Savings Bank

Hailey Woodman

★ Certified Modern Banking
Representative
Foundations in Banking Certificate
*Honor Student: Legal Foundations in
Banking*

Lake Region & Fryeburg Area

Adult Education

Sami Hoeflich

Today's Teller Certificate

Heather McAleer

Today's Teller Certificate

Amy Stevens

Today's Teller Certificate

Lee Health

Jennifer Thayer

Modern Classroom Certified Trainer

Machias Savings Bank

Elizabeth Bonney

Business Communication Certificate
General Banking Diploma
Introduction to Lending Diploma
Residential Mortgage Lending
Certificate

2020—2021 Graduates

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Machias Savings Bank

Lisa Davidson

Universal Banker Certificate

Pamela Dinsmore

Honor Student: Principles of Banking

Vicki Garnett

Business Banking and Commercial
Lending Certificate

Lauren Harrington

Introduction to Human Resources
Certificate
Organizational Behavior Certificate

Melissa Johnson

Residential Mortgage Lending Certificate

Carlita King

*Honor Student: Residential Mortgage
Lending*

Residential Mortgage Lender Certificate

Residential Mortgage Lending
Certificate

Sales Essentials Certificate

Michael Lenfesty

Residential Mortgage Lending
Certificate

Becca Libby

Honor Student: Consumer Lending

Machias Savings Bank

Nicholas MacDonald

Bank Operations Diploma
General Banking Diploma

Karami Mantz

Data Analytics Certificate

Mackenzie Smith

Universal Banker Certificate

Heather Spearin

Loan Collections Certificate
Small Business Banker Certificate

Molly Spencer

Banking Customer Service Experience
Certificate

Customer Service Representative
Certificate

Michelle Sukeforth

Bank Teller Certificate

Lindsey Walker

Sales Essentials Certificate

Jennifer Walter

Residential Mortgage Lender Certificate
Residential Mortgage Lending
Certificate

2020—2021 Graduates

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Machias Savings Bank

Danielle Worster

Bank Solutions Provider Certificate
Commercial Loan Assistant Certificate
Customer Service Representative
Certificate
Supervisor/Team Leader Certificate
Universal Banker Certificate

Maine Community Bank

Katie Plante

Business Communication Certificate

Mascoma Bank

Kayla Alger

Project Management Team Leadership
Certificate

Monica Barker

Branch Manager Boot Camp Certificate

Sean Clark

Branch Manager Boot Camp Certificate

Demora Dessert

Leadership for Women in Business
Certificate

Mascoma Bank

Peggy Dionne

Essential Professional Development for
Supervisors Certificate
Sales Essentials Certificate

Addy Mae Gosselin

Branch Manager Boot Camp Certificate

Ben Irish

Branch Manager Boot Camp Certificate

Chris Rowell

Branch Manager Boot Camp Certificate

Katie-Anne Washburn

Residential Mortgage Lending
Certificate

Mechanics Savings Bank, A

Division of Maine Community Bank

Denise Bouchard

Essential Professional Development
Certificate
Today's Workplace Certificate

Meredith Village Savings Bank

Elise Cushing

Modern Classroom Certified Trainer

2020—2021 Graduates

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Meredith Village Savings Bank

Jillian Tally

Modern Classroom Certified Trainer

Merrimack County Savings Bank

Krista Weiser

*Honor Student: Written
Communication*

Mid-Maine Regional Adult Community Education

Francis Blanchard

Today's Teller Certificate

Morgan Folsom

Today's Teller Certificate

Amanda Proctor

Today's Teller Certificate

National Bank of Middlebury

Elizabeth Sabourin

Residential Mortgage Lending
Certificate

New England Federal Credit Union

Bill Newton

Consumer Lending Certificate

New Hampshire Mutual Bancorp

Chelsea Gardner

Residential Mortgage Lending
Certificate

Newburyport Bank

Lisa Stonesifer

Branch Manager Certificate

Northeast Bank

Tiffany Theriault

Certified IRA Specialist I

Northfield Savings Bank

Dustin Gile

Residential Mortgage Lending Certificate
Residential Mortgage Lending Diploma

Makenna Harris

Supervisor/Team Leader Certificate

Anna Johnson

Supervisor/Team Leader Certificate

Norway Savings Bank

Brenda Card

Leadership Narrative Certificate

2020—2021 Graduates

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Norway Savings Bank

Darcy Coslet

Bank Solutions Provider Certificate
Customer Service Representative
Certificate
Personal Banker Certificate

Kelina Demers

Universal Banker Certificate

Sarah Durkee

Digital Banker Certificate

Victorya Gavett

Business Communication Certificate

Elizabeth Gemme

Leadership Narrative Certificate

Matthew Gonyea

Introduction to Leadership Certificate

Caleb Grover

Foundational Professional Development
Certificate

Amy Hicks

Credit Analyst Diploma
Residential Mortgage Lending Diploma

Sasha Marston

Essential Professional Development
Certificate

Norway Savings Bank

Cheryl Powers

Advanced Professional Development
Certificate

Shannon Smith

Universal Banker Certificate

Jonah Thurlow

Foundational Professional Development
Certificate

Sarah Vermette

Leadership Narrative Certificate

Katherine Walker

Customer Service Representative
Certificate

Sierra Wyman

Sales Essentials Certificate

Partners Bank

Carly Belcher

Sales Essential Certificate

Catherine Cabana

★ Certified Modern Banking
Representative

Crystal Callahan

Administrative Assistant Certificate

2020—2021 Graduates

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Partners Bank

Charlene Conant
Certified Banker

Toni Joerres
Business and Commercial Lending
Certificate

Beth Leach
Business and Commercial Lending
Certificate

Faith Marcoux
★ Certified Modern Banking
Representative

Kimberlee Nance
Supervisor / Team Leader Certificate
Universal Banker Certificate

Rachel Perez
Creativity and Innovation Certificate

Jillian Porter
Security Awareness Certificate

Cheryl Ann Ryder
Sales Essentials Certificate

Makayla Thomspen
★ Certified Modern Banking
Representative

Partners Bank

Brittney Wilson
Banking Customer Service Experience
Certificate

Passumpsic Bank

Bonnie Lunn
Personal Banker Certificate

Kristina McLaughlin
Human Resource Management
Certificate

Jodi Rooney
Foundations in Banking Certificate

Billie Jo Shatney
Call Center Representative Certificate
Customer Service Associate Certificate
Customer Service Representative
Certificate

Peoples Trust Company

Terry Rooney
Honor Student: Principles of Banking

Heather Sheridan
Residential Mortgage Lending
Certificate

2020—2021 Graduates

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Peoples Trust Company

Jessica Stevens

Commercial Lending Underwriting
Certificate

Portland Adult Education

Louisha Annakay Donaldson
Banking Today Certificate

Vienna Dunn

Banking Today Certificate

Jered Egan

Today's Teller Certificate

Nenin Bi Kie Elisee

Banking Today Certificate

Innocent Kalala Illunga

Banking Today Certificate

Jean de la Passion Ilunga

Banking Today Certificate

Laurence Kimodoka

Today's Teller Certificate

Mouetoua Moubagou

Today's Teller Certificate

Nelly Diane Nkurikiye

Banking Today Certificate

Portland Adult Education

Patrick Nyenge Nyenge

Today's Teller Certificate

Stanley Nyirenda

Banking Today Certificate

Xiaohua (Rita) Rue

Banking Today Certificate

Christ vie Ndotoni Mbalazamo

Banking Today Certificate

Rivuze Nsengumuremyi Wellars

Today's Teller Certificate

Q2 Software

Khamonte Johnson

Fraud Prevention Certificate

Saco & Biddeford Savings

Institution

Stephanie Bailey

Residential Mortgage Lending
Certificate

Kathleen Grenier

Customer Service Representative
Certificate

2020—2021 Graduates

This year saw the formation of brand new career paths, updated courses and options to help unlock the future. This year's graduates have persevered through an incredibly turbulent time in their career development. We have learned so much about our collective potential in the last few months as we struggled with the impact of a global pandemic. Thank you to everyone who has supported our non-profit.

Saco & Biddeford Savings

Institution

Melanie Lee

Residential Mortgage Lending
Certificate

Joe Reardon

Residential Mortgage Lending
Certificate

Savings Bank of Walpole

Nikki Beyer

Residential Mortgage Lending
Certificate

Emily McClellan

Honor Student: Principles of Banking

Heather Paight

Modern Classroom Certified Trainer

Security Federal Bank

Dana Cook

Honor Student: Principles of Banking

Laura Hollingsworth

Interpersonal Skills Certificate

Paul Jackson

Residential Mortgage Lending
Certificate

Security Federal Bank

Jennie Powell

Customer Service Representative
Certificate

Skowhegan Savings Bank

Katie Cassidy

Project Management for Teams
Certificate

Today's Workplace Certificate

Katherine Davis

★ Certified Modern Banking
Representative

Marissa Greenlaw

★ Certified Modern Banking
Representative

Audra Ingersoll

★ Certified Modern Banking
Representative

Jennifer Pelkey

★ Certified Modern Banking
Representative

Amanda Riendeau

★ Certified Modern Banking
Representative

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Skowhegan Savings Bank

Joselyn Ritchey

★ Certified Modern Banking
Representative

Emily Sudborough

★ Certified Modern Banking
Representative

Melinda Wells

★ Certified Modern Banking
Representative

Patricia White

★ Certified Modern Banking
Representative

The Bank of Bennington

Brittany Roberts

Supervision Diploma
Supervisor/Team Leader Certificate

Ashley Setzer

★ Certified Modern Banking
Representative

The County Federal Credit Union

Dawn Larrabee

Advanced Financial Services Diploma
Residential Mortgage Lending
Certificate

TowneBank

Michelle Agee

BSA and AML Compliance Certificate

Loeetti Alexander

Business and Commercial Lending
Certificate

Leesa Chapman

Bank Operations Diploma

Richard Couture

BSA and AML Compliance Certificate

Kisha Dozier

BSA and AML Compliance Certificate

Aaron Drory

Business and Commercial Lending
Certificate

Jonathan Fulton

Certified Modern Manager

Michael Jakubowski

Leadership Narrative Certificate

Jodi Jones

BSA and AML Compliance Certificate

Jerita Kenner

BSA and AML Compliance Certificate
Fraud Prevention Certificate

2020—2021 Graduates

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TowneBank

Michael LeGrande

Fraud Prevention Certificate

Andrea McGarey

BSA and AML Compliance Certificate

Christina McQuaig Chavis

Fraud Prevention Certificate

Katrina Moore

Bank Teller Certificate

Terry Parker

BSA and AML Compliance Certificate

Fraud Prevention Certificate

Amy Rosso

BSA and AML Compliance Certificate

Fraud Prevention Certificate

Tammy Schultz

Fraud Prevention Certificate

Jessica Shook

Commercial Lending Underwriting
Certificate

Elizabeth Snell

BSA and AML Compliance Certificate

Julie Stevens

Online Learning Certificate

TowneBank

Kathleen Stevenson

BSA and AML Compliance Certificate

DeyMian Williams

Deposit Compliance Certificate

Lending Compliance Certificate

Union Bank

Taber Ashley

Bank Marketing Diploma

Supervisor/Team Leader Certificate

Today's Workplace Certificate

Tina Before

Bank Marketing Diploma

General Banking Diploma

Kimberly Buis

Today's Workplace Certificate

Jessica DeFreest

Advanced Financial Services Diploma

Honor Student: Supervision

Introduction to Lending Diploma

Tanya DeMasi

Residential Mortgage Lending
Certificate

2020—2021 Graduates

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Union Bank

Tara Donovan

Consumer Lending Diploma
Sales Essentials Certificate

William Dudley

Today's Workplace Certificate

Emily Greene

General Banking Diploma

Johnna Gribbin

Bank Operations Diploma
Honor Student: Accounting
Residential Mortgage Lending
Certificate

Kirsten Harter

Today's Workplace Certificate

Lisa Jones

Today's Workplace Certificate

Dakota Knapp

Today's Essential Workforce Skills
Certificate
Today's Workplace Certificate

Jennifer Limlaw

Residential Mortgage Lending Certificate

Union Bank

Emily Malinowski

Residential Mortgage Lending
Certificate

Laurie Nielson

Today's Essential Workforce Skills
Certificate
Today's Workplace Certificate

Paola Smith

Residential Mortgage Lending
Certificate

Carrie Tallman

Residential Mortgage Lending
Certificate

Tyler West

Residential Mortgage Lending
Certificate

Bethany Whitcomb

Bank Marketing Diploma
Certified Modern Supervisor
General Banking Diploma

2020—2021 Graduates

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Wells River Savings Bank

Erica Calistro
Bank Teller Certificate

Krista Downing
Universal Banker Certificate

Woodsville Guaranty Savings Bank

Belinda Bailey
★ Certified Modern Banking
Representative

Bonnie Bowen
Customer Service Representative
Certificate

Terri Dexter
★ Certified Modern Banking
Representative

Tambra Gearhart
Essential Professional Development
Certificate

Steven Hebert
★ Certified Modern Banking
Representative

Laura LaValley
Sales Essentials Certificate

Woodsville Guaranty Savings Bank

Megan Nile
★ Certified Modern Banking
Representative

Suzanna Ploss
★ Certified Modern Banking
Representative

Leah Smith
Introduction to Leadership Certificate



A Personal Thank You

As a community non-profit, COVID hit our organization hard, as it did for many across the globe. However, the personal support of organizations, CEOs, presidents, senior management and leaders have allowed us to stay strong.

Thank you for keeping CFTEA in mind as a premier partner for workplace and career development. The continued options for employees are expanding as we seek to provide a powerful student experience. While growing within a role or taking on the goal of a brand new role within an organization, CFTEA is linking course material directly to job descriptions and organizational needs. This action, spearheaded by our education committee, is creating new options, inspiring career confidence and developing practical skills that allow employees not only to contribute, but thrive.

Words cannot express our thankfulness for the partnership, support of our non-profit and leadership that sets you apart as a premier employer. We look forward to working with you and your organization in the near future.

