





Instructor: David McGuinn

Top 25 Safe Deposit Box Compliance Issues

Course #: C1446WC—2020 UPDATE

MARCH 17, 2020

10:00AM-Noon

course description

(2020 UPDATE – State and Federal Regulations) This course will cover questions regarding deceased renters, payable-on-death clause, living trusts, court orders, Servicemembers Civil Relief Act, USA Patriot Act, Suspicious Activity Reports, power of attorneys, Americans with Disabilities Act, past due boxes, abandoned property and many other legal and compliance issues have caused great concern and confusion for the safe deposit industry.

At this workshop you will receive current information about all of these issues and an indepth explanation about how they impact on your financial institution and your safe deposit box renters.

Dave McGuinn, a nationally recognized expert in the safe deposit area, will provide clear, concise recommendations to market this service, improve your bottom line and satisfy these consumers. In addition, he will share many success stories about concepts that have enabled institutions nationwide to improve their profitability.

Looking for more details? <u>Visit our website</u> for a detailed course description.

how to enroll

Enroll online at our website, <u>CFTEA.org</u> under Business Skills.

how class works

Course session runs for two hours by logging in at a computer, tablet or mobile device. The best part? It is all live! Taught by an experienced nationally known safe deposit instructor!

tuition

\$150 per participant or \$99 for the recorded instructor led program. (Normal cost is \$295 per participant. Take advantage of these specially rates!)

withdrawal policy

CFTEA withdrawal policy is outlined within our latest catalog and on our website. Before class begins the enrollment may be transferred to another student with the approval of the student's employer and the CFTEA office.

Would you like to know more about new educational career paths?

Visit us at cftea.org and follow us on Facebook!



SPRING 2020 Registration and Offerings

Select courses to register

January 2020

	Residential Mortgage Lending Webcourse starts 1/4/2020	
	Accounting (\$100 Off Sale) Webcourse starts 1/20/2020	
	40 Steps to Make Safe Deposit Boxes a Profit Center Webcourse 1/29/2020 (Special pricing discount)	
	Commercial Lending Webcourse starts 1/30/2020	
February 2020		
	IRA Fundamentals—Machias, Maine 2/5/2020	
	Medallion Signature Guarantee—Montpelier, Vermont 2/5/2020	
	Notary Public Workshop—Montpelier, Vermont 2/5/2020	
	Top 50 Important Safe Deposit Box Operating Procedures Webcourse –2/13/2020	
<u>March 2020</u>		
	Quality Service Webcourse starts 3/4/2020	
	IRA Fundamentals—Montpelier, Vermont 3/10/2020	
	IRA Advanced—Montpelier, Vermont 3/11/2020	
	IRA Fundamentals—Augusta, Maine 3/11/2020	
	IRA Fundamentals—Rutland, Vermont 3/11/2020	
	HSA Fundamentals—Montpelier, Vermont 3/12/2020	
	Top 25 Safe Deposit Compliance Issues Webcourse 3/17/2020	
	Written Communication Webcourse starting 3/17/2020	
	IRA Fundamentals—Rockport, Maine starting 3/18/2020	
	Modern Supervisor—New Gloucester, Maine starting 3/24/2020	
	IRA Fundamentals—New Gloucester, Maine 3/31/2020	
<u> April 2020</u>		
	Consumer Lending Webcourse starts 4/1/2020	

□ IRA Advanced—New Gloucester, Maine 4/1/2020

	<u>April 2020</u>	
	HSA Fundamentals—New Gloucester, Maine 4/2/2020	
	Legal Foundations in Banking Webcourse starting 4/2/2020	
	Modern Supervisor—Gilford, New Hampshire starts 4/9/2020	
	Enhance Your Potential, Build Your Leadership Narrative Certificate—New Gloucester, Maine starts 4/16/2020	
	30 Steps to Audit a Safe Deposit Department Webcourse 4/22/2020	
	Communicate with Confidence, Comfort and Conviction — New Gloucester, Maine 4/22/2020	
	<u>May 2020</u>	
	Branch Manager Bootcamp—New Gloucester, Maine starts 5/6/2020	
	Structuring Commercial Loan Packages—New Gloucester, Maine 5/20/2020	
	REGISTRATION - Scan to tammy@cftea.org	
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