

NAME: _____ Month/Day of Birth: ____/____

Organization: _____

Email address: _____ Tel# _____

This curriculum provides an educational career path to bank personnel in the role of digital banking. The courses within this Diploma build on the essentials in the Digital Banking Certificate and provide additional advancement toward the General Banking Diploma and/or the Bank Operations Diploma. With the extraordinary speed of change related to technological and customer service innovation and the integration of electronic banking applications with legacy systems there is a greater dependence on third parties to provide the necessary information technology that financial institutions need for competition. *Digital Banking Certificate required for completion.*

REQUIRED COURSES:

GRADE	DATE COMPLETED	COURSE	DELIVERY OPTIONS				
			L	W	SP	ILO	GL
		A Guide to Artificial Intelligence			●		
		A Guide to Blockchain			●		
		Do You Know Who Your Competitors Really Are? Is Your Financial Institution Competing with FinTech?			●		
		Ethics in the Workplace	●	●	●		●
		Handling Workplace Conflict	●	●	●		●
		Leading and Managing Change			●		
		Legal Foundations in Banking	●	●			●
		Meetings that Work	●	●	●		●
		Social Media and Digital Security Emerging Threat Landscape			●		
		What Exactly are Payments and Why Do I Need a Payment Strategy?			●		
		Working Effectively with Co-Workers	●	●	●		●
		Written Communication	●	●			●
		or (Certificate in Business Communication may be applied as requirement for Verbal or Written Communication)			●		

L= Live W=CFTEA Webcourse SP= Self-paced Online ILO = Instructor-Led Online GL = Guided Learning

PLEASE CONTACT THE CFTEA OFFICE FOR CONFIRMATION OF COMPLETION WHEN APPROACHING COMPLETION OF A CERTIFICATE OR DIPLOMA