

NAME: \_\_\_\_\_ Month/Day of Birth: \_\_\_\_/\_\_\_\_

Organization: \_\_\_\_\_

Email address: \_\_\_\_\_ Tel# \_\_\_\_\_

This curriculum introduces rapid technological changes that have revolutionized the way banking services and products are delivered to consumers, small businesses and corporations alike. These new innovations hold **great promise for banking and bank operations in both developed and emerging economies**. To innovative, progressive, go-ahead banks these changes, known collectively as e-Banking (and to some as Digital Banking) hold great promise to change the way banking operations are carried out. And with that change will come **new processes, procedures and business models**. This certificate shows how technology is changing the face of banking and how it is altering both risk profile and business model. This technology has major positive implications for banking—for financial institutions and customers alike. An educational career path has been created leading to the Digital Banking Diploma and the General Banking Diploma and/or Bank Operations Diploma.

### REQUIRED COURSES:

GRADE	DATE COMPLETED	COURSE	DELIVERY OPTIONS				
			L	W	SP	ILO	GL
		Balancing Priorities	●		●		●
		Business Telephone Skills	●		●		●
		Deposit Products and Services	●				●
		Digital Compliance for Compliance Professionals			●		
		Introduction to Critical Thinking			●		
		Introduction to Cybersecurity			●		
		Introduction to Data Analysis			●		
		Payment System Emerging Products			●		
		Payment System Trends			●		
		Principles of Banking or	●	●			●
		Fundamentals of Banking				●	
		Quality Service	●	●	●		●
		Security Awareness			●		

L= Live    W=CFTEA Webcourse    SP= Self-paced Online    ILO = Instructor-Led Online    GL = Guided Learning

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