

# CFTEA



Center for Financial Training  
& Education Alliance

*Unlock your potential.*

## Student Awards Banquet Program

# 2019



## Executive Committee for CFTEA, 2019-2020

**Jane Clark, CFTEA President**  
Community National Bank, Vermont

**Lise Patterson, CFTEA Vice President**  
Androscoggin Savings Bank, Maine

**Addy Mae Williams, CFTEA Second VP**  
Mascoma Bank, Vermont

**Marcia Benner, CFTEA VP of Finance**  
Damariscotta Bank & Trust, Maine

**Lisa Engel, CFTEA VP of Marketing**  
Wells River Savings Bank, New Hampshire

**Krystal Boivin, CFTEA Secretary / Clerk**  
Claremont Savings Bank, New Hampshire

## 2019-2020 Regional Members of the Board of Directors

**A. Joseph Clukey**  
Katahdin Trust Company, Maine

**Margaret Collamorecampbell**  
Northway Bank, New Hampshire

**Alie DiCarlo**  
Saco & Biddeford Savings Institution, Maine

**Judy Folsom**  
Bar Harbor Bank & Trust, Maine

**Melissa Green**  
Union Bank, Vermont

**James C. Hallam, Jr.**  
Kennebunk Savings Bank, Maine

**Mary Hewett**  
Norway Savings Bank, Maine

**Lisa Holt**  
Sanford Institution for Savings, Maine

**Kirsten Keach**  
Ledyard National Bank, New Hampshire

**Andrew Lederer**  
CFTEA, Executive Director

**Julie Stevens**  
TowneBank, Virginia

**Addy Mae Williams**  
Mascoma Bank, Vermont

## Regional Advisory Council and Supporting Friends

**John Acchione**, Virginia National Bank, Virginia  
**Lynn Andrews**, Skowhegan Savings, Maine  
**Erica Antonucci**, Union Bank, New Hampshire  
**Kristina Bishop**, Woodsville Guaranty Savings Bank, New Hampshire  
**Rhonda Caswell**, Woodsville Guaranty Savings Bank, New Hampshire  
**Jane Corazzelli**, Northfield Savings Bank, Vermont  
**Bernice Cote**, Franklin Savings Bank, Maine  
**Melissa Daigneault**, Kennebec Savings Bank, Maine  
**Lin Dehetre**, Norway Savings Bank, Maine  
**Casey Dillingham**, Mascoma Bank, Vermont  
**Laurie Elwood**, People Trust Company, Vermont  
**Kylie Felton**, National Bank of Middlebury, Vermont  
**Rebecca Glen**, Union Bank, Vermont  
**Marianne Hargreaves**, Bath Savings Institution, Maine  
**Shelly Hebert**, Biddeford Savings, Maine  
**Rose Holloman**, TowneBank, Virginia  
**Patricia Lane**, Bath Savings Institution, Maine  
**Carol Laro**, Franklin Savings Bank, New Hampshire  
**Tina Lunderville**, Bank of New Hampshire, New Hampshire  
**Kathleen MacDonald**, Sanford Institution for Savings, Maine  
**Shauna MacDonald**, Machias Savings Bank, Maine  
**Desi MacLeod**, Kennebunk Savings Bank, Maine  
**Kristina McLaughlin**, Passumpsic Savings Bank, New Hampshire

**Michael Moloney**, Kennebunk Savings Bank, Maine  
**Chrissy MonteCalvo**, Mechanics Savings Bank, Maine  
**Joline Obie**, Northeast Bank, Maine  
**Elizabeth Olsovsky**, Old Point National Bank, Virginia  
**Jennifer Piekart**, Skowhegan Savings, Maine  
**Kelsea Pinkham**, Franklin Savings Bank, Maine  
**Lisa Prosper**, The Bank of Bennington, Vermont  
**Katrina Randlett**, New Hampshire Mutual Bancorp, New Hampshire  
**Tamara Richardson**, Savings Bank of Walpole, New Hampshire  
**Jennifer Schaffner**, Bank of New Hampshire, New Hampshire  
**Barbara Schoolcraft**, Passumpsic Savings Bank, Vermont  
**Jose' Suarez**, Mascoma Bank, Vermont  
**Lorna Thibodeau**, Northway Bank, New Hampshire  
**Lisa Thomas**, Gorham Savings Bank, Maine  
**Vanessa Thulin**, Sugar River Bank, New Hampshire  
**Hillary Tibbetts**, Machias Savings Bank, Maine  
**Lauren Tomasi**, Community Bank NA, Vermont  
**Chantal Upton**, Federal Savings Bank, New Hampshire  
**Charlie Wakeling**, Skowhegan Savings, Maine  
**Carrie Welch**, First National Bank, Maine  
**Deb Whittle**, Mechanics Savings Bank, Maine  
**Deb Williams**, Northfield Savings Bank, Vermont  
**Elizabeth Winslow**, Camden National Bank, Maine

## 2018-2019 CFTEA Instructors

**Lynn Andrews**, Skowhegan Savings Bank  
**Erica Antonucci**, Union Bank  
**Susan Arnold**, Federal Reserve Bank of Boston  
**Lisa Aubin**, Kennebunk Savings Bank  
**Judy Barrett**, TowneBank  
**Brandy Blackinton**, Claremont Savings Bank  
**Linda Blessing**, Career Management Associates  
**Linda Bridges**, Kennebunk Savings Bank  
**Jennifer Brimigion**, Kennebunk Savings Bank  
**Don Buckless**, Old Point National Bank  
**Justin Cadoret**, Northfield Savings Bank  
**Linda Chisholm**, Independent Consultant  
**Jane Clark**, Community National Bank  
**Margaret Collamorecampbell**, Northway Savings  
**Jane Corazzelli**, Northfield Savings Bank  
**Matt Cyr**, Saco & Biddeford Savings Institution  
**Arielle Darling**, Androscoggin Savings Bank  
**Deanna Davis**, Kennebunk Savings Bank  
**Vincent DiCara**, DiCara Training and Consulting  
**Alie DiCarlo**, Saco & Biddeford Savings Institution  
**Diane Elkins**, E-Learning Uncovered  
**Laurie Elwood**, Peoples Trust Company  
**Lisa Engel**, Wells River Savings Bank  
**Judith Folsom**, Bar Harbor Bank & Trust  
**Melissa Greene**, Union Bank  
**Zachary Haines**, Claremont Savings Bank  
**James Hallam**, Kennebunk Savings Bank  
**Erin Hanley**, Union Bank  
**Nancy Hines**, Atlantic Bay Mortgage Group  
**Lisa Holt**, Sanford Institution for Savings  
**Mike Jakubowski**, TowneBank

**Brenda Johnson**, Kennebunk Savings Bank  
**Kirsten Keach**, Ledyard National Bank  
**Amanda Kenney**, Kennebunk Savings Bank  
**Tanya Kolonoski**, Independent Consultant  
**Sandy Kuehn**, CFT North Central States  
**Brooke Lederer**, Independent Consultant  
**Desi MacLeod**, Kennebunk Savings Bank  
**Betsy Maguire**, Camden National Bank  
**Michael Moloney**, Kennebunk Savings Bank  
**Yury Nabokov**, Machias Savings Bank  
**Elizabeth Olsovsky**, Old Point National Bank  
**Lise Patterson**, Androscoggin Savings Bank  
**Tammy Perkins**, CFTEA  
**Susan Perry**, Union Bank  
**Alfred Piombino**, Independent Consultant  
**Lisa Prosper**, The Bank of Bennington  
**Katrina Randlett**, New Hampshire Mutual Bancorp  
**Jodi Robinson**, Kennebunk Savings Bank  
**Pam Sanderson**, Passumpsic Savings Bank  
**Wendy Schors**, Machias Savings Bank  
**Amy South**, Passumpsic Savings Bank  
**Cynthia Stuart**, Stuart Consulting  
**Mary Swift**, Kennebunk Savings Bank  
**Lee Ann Szelog**, Simply Put, LLC  
**Jill Tetrault**, Kennebunk Savings Bank  
**Chelsea Toce**, Merrimack County Savings (NHMB)  
**Sherry Tremblay**, Bath Savings Institution  
**Cathy Vollkommer**, Kennebunk Savings Bank  
**Deb Williams**, Northfield Savings Bank  
**Joe Witt**, Old Point National Bank  
**Scott Woodard**, Scott Woodard Coaching

## Student Awards Banquet Speakers

### June 11, 2019 – Sanford, Maine

Sarah Boudreau, Saco & Biddeford Savings  
Institution  
Rebecca Gregoire, Sanford Institution for Savings

### June 12, 2019 – Auburn, Maine

Jessica Cash, Mechanics Savings  
Rayanne West, Bath Savings Institution

### June 13, 2019 – Machias, Maine

Candy Pendleton, Bar Harbor Bank & Trust  
Lani Smith, Machias Savings  
Shauna Schmidt, Bar Harbor Bank & Trust

### June 18, 2019 – Barre, Vermont

Deb Williams, Northfield Savings Bank  
Karen Kristiansen, Community National Bank

### June 19, 2019 – Littleton, Vermont

Jessica Russell, Union Bank  
Amanda Brooks – Passumpsic Savings

### June 20, 2019 – Lebanon, New Hampshire

Brianna Critch, Claremont Savings Bank  
Wanda Clough, Bar Harbor Bank & Trust

## CFTEA 2019 Spotlights on Success – What Is Your Story?

A sincere thank you to our students that shared their educational career stories on our Facebook page. We want to recognize their willingness to share and the inspiration that they provide to others. Check them out!

Would you like to share your unique journey with CFTEA? Please contact executive director, Andrew Lederer at [andrew@cftea.org](mailto:andrew@cftea.org).

Amanda Brooks,  
Passumpsic Savings



Amanda Lavoie,  
Bath Savings  
Institution



Amy Marshall,  
Norway Savings



Angela Mills,  
TD Bank



Brittany Brown,  
Damariscotta  
Bank & Trust



Christine Morin,  
Mascoma Bank



Clint Mercer,  
Machias Savings  
Bank



Jeannine Nobert,  
York County  
Community Action



Julie Armstrong,  
Kennebec Savings



Kevin Gwinn,  
Saco &  
Biddeford  
Savings



Kristin Rogers,  
Northfield Savings  
Bank



Kory Cantin,  
Union Bank



Megan McKinney,  
Old Point National  
Bank



Matthew Le,  
Kennebunk Savings



Megan Wells,  
Bank of New  
Hampshire



Patrick Leland,  
Saco & Biddeford  
Savings



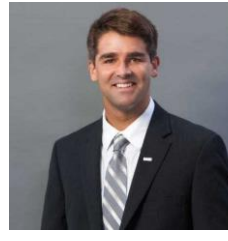
Paulo Sango,  
TD Bank



Sarah Garvey,  
Peoples Trust  
Company



Thomas Bruce,  
TowneBank



What Is Your  
Story?



## CFTEA Spotlight Recognition

This year saw the launch of our mascot (Ollie the Owl), new website, Twitter and Facebook featuring an important focus – our students. CFTEA is shortly launching its own learning management system featuring On Demand classes to meet the needs and design of modern learning and schedules. Eight new nationally recognized certifications were created while over forty course textbooks were updated along with the certificates and diplomas. These efforts would not be possible without the dedication of those volunteering to support and engage with CFTEA. Thank you for hard work and support of our non-profit.



### Rotating Website Landing Pages

Brittney Brown - Damariscotta Bank & Trust

Kory Cantin- Union Bank

Cara Chase – Saco & Biddeford Savings  
Institution

Thomas Bruce – TowneBank

### Mascot Naming Contest

Tania Johns – Bar Harbor Bank & Trust – Ollie the Owl

### Facebook and Student Photoshoots

Amanda Almond – Sanford Institution for  
Savings

Julie Towle – Sanford Institution for Savings

Amanda Lutz – Saco & Biddeford Savings  
Institution

Katie Tarbox – Sanford Institution for Savings

Beth Leach – Sanford Institution for Savings

Leah Williams – Saco & Biddeford Savings  
Institution

Cory Newton – Saco & Biddeford Savings  
Institution

Nick Grant – Sanford Institution for Savings

Debbie Houle – Saco & Biddeford Savings  
Institution

Rebecca Gregoire – Sanford Institution for  
Savings

Heather Lund – Sanford Institution for Savings

Samantha Richard – Saco & Biddeford Savings  
Institution

John Mondor – Saco & Biddeford Savings  
Institution

Sara Hammond – Sanford Institution for  
Savings

Shyla Ingersoll – Sanford Institution for Savings

Tyler Traves – Sanford Institution for Savings

### CFTEA Courses

Linda Chisholm – Course material

Cynthia Stuart – OnDemand Instructional  
Design

Brooke Lederer – OnDemand Instructional  
Design

Margaret Collamorecampbell – OnDemand  
Instructional Design



## CFTEA 2018-2019 Certificates of Honor

Certificates of Honor are awarded to students in two and three credit live, webcourse and instructor led online classes, who have been designated by the instructor of the class as the student who received the highest honor. The highest honor is calculated using quiz and test grades, projects and papers, enthusiasm for the subject, learning achievement, class attendance and participation.

### **Bar Harbor Bank & Trust**

Catherina Harding – Law and Banking: Principles

### **Community National**

Theresa Carpenter – Leading Your People to Success

### **First National Bank**

Patricia Dillon – Law and Banking: Applications

### **Katahdin Trust Company**

Rosemary Langer – Written Communication

### **Kennebunk Savings Bank**

Marina Grigoriu – Written Communication

Jennifer LaBier – Legal Foundations in Banking & Principles of Banking

Jill Tetrault – Verbal Communications

### **Machias Savings Bank**

Cami Cole – Today's Supervisor & Verbal Communications

Russell Johnston – Law and Banking: Applications

Clint Mercer – Principles of Banking & Written Communication

### **Merrimack County Savings Bank**

Ivana Maxwell – Principles of Banking

### **Northfield Savings Bank**

Jessica DeFreest – Marketing

Stephanie Riggs – Consumer Lending

Sandra Shepard – Principles of Banking

### **Old Point National Bank**

Tera Hinnant – Marketing

### **Old Point National Bank**

Valerie McAnsh – Principles of Banking

### **Passumpsic Savings Bank**

Roger Maleski – Written Communication

Faith Marcoux – Principles of Banking

### **Saco and Biddeford Savings Institution**

Sarah Boudreau – Legal Foundations in Banking

Michael Rague – Principles of Banking

John Schneider – Written Communication

### **Savings Bank of Walpole**

Amy Dearth – Principles of Banking

### **Skowhegan Savings Bank**

Emily Sudborough – Principles of Banking

### **TowneBank**

Lauren Hardee – Principles of Banking

Jeffrey Younkins – Commercial Lending & Legal Foundations in Banking

### **Union Bank**

Taber Ashley – Money and Banking & Organizational Behavior

Danika Barry – Written Communication

Jennifer Limlaw – Consumer Lending

Eric Remick – Legal Foundations in Banking

Paola Smith – Principles of Banking

Carrie Tallman – Residential Mortgage Lending

### **Wells River Savings Bank**

Allison Ingerson – Law and Banking: Principles

## CFTEA 2018-2019 Certifications

Nationally recognized certifications are new to CFTEA and provide a strong career development opportunity. CFTEA is pleased to recognize students that have taken the next step in their educational and professional career.

### **Aroostook County Federal Savings & Loan Association**

Jody Cyr – Certified Teller

### **Bath Savings Institution**

Amanda Lavoie – Certified Teller

Erica May – Certified Teller

Jessica McConnell – Certified Teller

Samantha Roma – Certified Teller

### **Camden National Bank**

Christina Gagnon – Certified Banker

### **CFTEA**

Natalie Angers – Certified Teller

### **Franklin Savings Bank (Maine)**

Bernice Cote – Certified IRA Specialist I

Rachel Desroches – Certified Teller

Kristen Rowley – Certified Teller

### **Franklin Savings Bank (New Hampshire)**

Heather Bisson – Certified Health Savings Professional & Certified IRA Specialist I

Diane Paradis – Certified Health Savings Professional

### **Infinity Federal Credit Union**

Christina Clewley – Certified Teller

### **Kennebunk Savings Bank**

Elizabeth Bowley – Certified Teller

Kayla Emery – Certified Teller

Kayleigh Erwin – Certified Teller

Christina Hotaling – Certified Teller

Casie James – Certified Teller

Jennifer LaBier – Certified Teller

### **Ledyard National Bank**

Marcie Hart – Certified Banker (LNB)

### **Machias Savings Bank**

Renee Graves – Certified Teller

### **Northeast Bank**

Rose Lowell – Certified Teller

### **Passumpsic Savings Bank**

Miranda Lyon – Certified Banker

### **Saco & Biddeford Savings Institution**

Sarah Boudreau – Certified Teller

Emily Dubois – Certified Teller

Kevin Gwinn – Certified Health Savings Professional & Certified IRA Specialist I

Keera Hanscom – Certified Teller

Patrick Leland – Certified Health Savings Professional & Certified IRA Specialist I

Kelci Parker – Certified Teller

Pamela Plasse – Certified Teller

Amy Sanphy – Certified Teller

### **Sanford Institution for Savings**

Kimberlee Nance – Certified Teller

### **Skowhegan Savings Bank**

Penny Brown – Certified Teller

### **Union Bank**

Jennifer Draper – Certified Banker

Jessica Jaquish – Certified Health Savings Professional

### **Woodsville Guaranty Savings Bank**

Natalie Faulkner – Certified Health Savings Professional

Rita Kenyon – Certified IRA Specialist I

Linda Livengood – Certified Health Savings Professional

Renetta Oleson – Certified Health Savings Professional

Elizabeth Stevens – Certified IRA Specialist I

## CFTEA 2018-2019 Graduates

CFTEA graduates are individuals who have completed various college-level courses relating to a designated field of business.

### **Androscoggin Savings Bank**

Arielle Darling – Certificate in Online Learning

### **Bank of New Hampshire**

Stephanie Durfee – Today's Supervisor Certificate

Krystal Follansbee – Today's Supervisor Certificate

Crystal Klinger – Today's Supervisor Certificate

Elizabeth Lyons – Today's Supervisor Certificate

Jaimie O'Brien – Today's Supervisor Certificate

Jennifer Schaffner – Certificate in Human Resource Management & Certificate in Online Learning

Jo-Anne St. Jacques – Today's Supervisor Certificate

Megan Wells – Managers as Leaders Certificate

Cheryl Whalen – Today's Supervisor Certificate

Jill Williams – Today's Supervisor Certificate

### **Bar Harbor Bank & Trust**

Shelley Gray – Basics of Leadership Skills Certificate

Lynn Huffman – Bank Operations Diploma

Tania Johns – Managers as Leaders Certificate

Lindsay Miles – Today's Supervisor Certificate

Cheryl Nestler – Managers as Leaders Certificate

Colleen Paquette – Managers as Leaders Certificate

Candy Pendleton – Bank Service Provider Certificate & Sales Manager Certificate

Heather Pierce – Today's Supervisor Certificate

Shauna Schmidt – Bank Solutions Provider Certificate & Personal Banker Certificate

### **Bath Savings Institution**

Casey Bedard – Professional Development for Supervisors I Certificate

Margaret Carrigan – Today's Supervisor Certificate

Kristi Darby – Professional Development II Certificate & Universal Banker Certificate

Jenny Little – Professional Development I Certificate

Christine Morenzoni – Professional Development I Certificate

Sacha Santospago – Residential Mortgage Lender Certificate

Rayanne West – Universal Banker Certificate

### **Camden National Bank**

Stephanie Angelico – Call Center Representative Certificate, Supervisor/Team Leader Certificate & Universal Banker Certificate

Tiffani Bringger – Team Leader Certificate

Kathleen Donahue – Universal Banker Certificate

Kathy Faulkner – Supervisor Certificate

Victoria Foust – Bank Solutions Provider Certificate, Customer Service Associate Certificate, Customer Service Representative Certificate, Personal Banker Certificate, Sales Skills Certificate & Universal Banker Certificate

Christina Gagnon – Bank Solutions Provider Certificate, Personal Banker Certificate, Supervisor/Team Leader Certificate & Universal Banker Certificate

Lucy Heal – Certificate in Fraud Prevention & Universal Banker Certificate



### **Camden National Bank**

Ashley Sargent – Bank Teller Certificate,  
Customer Service Representative,  
Supervisor/Team Leader Certificate & Universal  
Banker Certificate

Tammy Sargent – Universal Banker Certificate

Amy Thompson – Bank Solutions Provider  
Certificate, Call Center Representative Certificate,  
Customer Service Associate Certificate, Customer  
Service Representative Certificate, Personal  
Banker Certificate, Supervisor/Team Leader  
Certificate & Universal Banker Certificate

### **CFTEA**

Stacey Belville – Today's Supervisor Certificate

Hayley Morong – Today's Supervisor Certificate

Hunter Ruddock – Today's Supervisor Certificate

Jeremy Ryan – Today's Supervisor Certificate

Emily Young – Certificate in Digital Marketing

### **Chesapeake Bank**

Sarah Parsley – Bank Operations Diploma,  
General Banking Diploma & Supervisor/Team  
Leader Certificate

Amanda Pollard – Advanced Financial Services  
Diploma, Bank Marketing Diploma, Consumer  
Banking Diploma & Introduction to Lending  
Diploma

### **Claremont Savings Bank**

Brianna Critch – Universal Banker Certificate

Ellen Crowe – Sales Essentials I Certificate

Ann Dewey – Certificate in Trust – Foundational

Shanna Emanuel – Consumer Banking Diploma

Virginia Hudson – Certificate in Leadership

Kayla Putnam – Sales Essentials I Certificate

Dawn Raftery – Managers as Leaders Certificate

Taryn Rivard – Sales Essentials I Certificate

### **Community National Bank**

Theresa Carpenter – Advanced Financial Services  
Diploma, Bank Operations Diploma & General  
Banking Diploma

Jane Clark – Certificate in Online Learning

Heather Elwood – Bank Teller Certificate &  
Customer Service Associate Certificate

Shannon Gervais – Supervisor/Team Leader  
Certificate & Today's Supervisor Certificate

Kristin Hayes – Today's Supervisor Certificate

Karen Kristiansen – General Banking Diploma

Ashley Lefebvre – Bank Marketing Diploma

Kaylea Locke – Consumer Banking Diploma &  
Residential Mortgage Lending Diploma

Jessica Longley – Universal Banker Certificate

Beth Martin – Advanced Financial Services  
Diploma, Bank Operations Diploma, General  
Banking Diploma & Supervisor/Team Leader  
Certificate

Steve Sanborn – Professional Development II  
Certificate

Sarah Stevens – Customer Service Associate  
Certificate

Shelly Winters – Consumer Lending Diploma

Jodi Woodard – Advanced Financial Services  
Diploma & Introduction to Lending Diploma

### **Cuso Mortgage Corporation**

Carrie Campbell – Today's Supervisor Certificate

Sandra Leavitt – Today's Supervisor Certificate

Nancy Lyford – Today's Supervisor Certificate

Darby Vigue – Today's Supervisor Certificate

### **Damariscotta Bank & Trust Company**

Marcia Benner – Leadership Narrative Certificate

Christine Dighton – Today's Supervisor Certificate

Alexandra Johnston – Today's Supervisor  
Certificate

### **Damariscotta Bank & Trust Company**

Hannah Moore – Today's Supervisor Certificate

Samantha Regan – Leadership Narrative Certificate

Sarah Lee Sanchez – Today's Supervisor Certificate

### **First National Bank**

Lindsay Dever – Today's Supervisor Certificate

Tiffany Dow – Today's Supervisor Certificate

Kayla Hodgman – Today's Supervisor Certificate

Anne Logue – Professional Development I Certificate

Angelique Longstaff – Today's Supervisor Certificate

Kristen McAlpine – Today's Supervisor Certificate

Elizabeth O'Reilly – Today's Supervisor Certificate

Angela Parent – Today's Supervisor Certificate

Hilary Stevens – Today's Supervisor Certificate

Jennifer Thornton – Universal Bank Certificate

Evelyn Tibbetts – Today's Supervisor Certificate

John Usher – Today's Supervisor Certificate

### **First Secure Community Bank**

Sheryl Annen – Consultative Selling Certificate & Customer Service Experience Certificate

Tracy Fredrick – Consultative Selling Certificate & Customer Service Experience Certificate

Ryan Hoogland – Consultative Selling Certificate & Customer Service Experience Certificate

Anna Murphy-Marrero – Consultative Selling Certificate & Customer Service Experience Certificate

Shahana Muzquiz – Consultative Selling Certificate & Customer Service Experience Certificate

Alicia Robinson – Consultative Selling Certificate & Customer Service Experience Certificate

### **First Secure Community Bank**

Cindy Sanders – Consultative Selling Certificate & Customer Service Experience Certificate

### **Franklin Savings Bank – New Hampshire**

Renee Gilpatric – Introduction to Lending Diploma

### **Franklin-Somerset Federal Credit Union**

Patricia Murphy – Sales Essentials I Certificate

Amy Peterson – Professional Development I Certificate

Jennifer Rackliff – The Customer Service Experience Certificate

### **Gorham Savings Bank**

Samuel Cunningham – The Manager's Toolbox Certificate

Jazmine Duran – Professional Development for Supervisors II Certificate

### **Infinity Federal Credit Union**

Christina Clewley – Professional Development II Certificate

Catie Fournier – Today's Supervisor Certificate

Virginia Perusse – Certificate in Operational Risk Management

### **Katahdin Trust Company**

Allissa Given – Advanced Financial Services Diploma, Bank Operations Diploma & Sales Manager Certificate

Dawn Larrabee – Supervisor/Team Leader Certificate

Jasmine Rockwell – Bank Operations Diploma, Certificate in Business and Commercial Lending & Supervisor/Team Leader Certificate

Miranda Wotton – Supervisor/Team Leader Certificate

### **Kennebec Federal Savings**

Elizabeth Llewellyn – Today's Supervisor Certificate

Mary Jane Weymouth – Today's Supervisor Certificate

### **Kennebec Savings Bank**

Tracy Cunningham – Professional Development I Certificate

Jill Johnson – Professional Development I Certificate

Amanda Spearin – Universal Banker Certificate

### **Kennebunk Valley Community Action Program**

Linda Smith – Today's Supervisor

### **Kennebunk Savings Bank**

Leslie Burt – Bank Solutions Provider Certificate & Introduction to Lending Certificate – KSB

Desiree Comeau – Advanced Customer Service Representative Certificate, Bank Solutions Provider Certificate & The Manager's Toolbox Certificate

Christine Cram – The Manager's Toolbox Certificate

Cathy Cyr – Introduction to Lending Diploma

Michelle Lynne Dumont – Advanced Customer Service Representative Certificate, Advanced Deposit Operations Certificate – KSB, Consumer Banking Diploma and Universal Banker Certificate

Kayla Emery – Bank Compliance Certificate for Front Line Bankers

Penny Emery – Security Awareness Certificate

Marina Grigoriu – Commercial Real Estate Lending Decision Process Certificate

Megan Hanson – Bank Solutions Provider Certificate

Michelle Henaire – Business Communication Skills Certificate – KSB

Elizabeth Koeninger – Security Awareness Certificate

Jennifer LaBier – Bank Compliance Certificate for Front Line Bankers

Matthew Le – The Manager's Toolbox Certificate

### **Kennebunk Savings Bank**

Desislava MacLeod – Advanced Customer Service Representative Certificate & Deposit Operations Certificate – KSB

Erica Place – Bank Solutions Provider Certificate, Security Awareness Certificate

Brandy Randall – The Manager's Toolbox Certificate

Jill Tetrault – Certificate in Online Learning & Instructor Certificate

Nicole Wentworth – The Manager's Toolbox Certificate

### **Lake Region & Fryeburg Area Adult Education**

Angela Holden – Today's Teller Certificate

Victoria Larsen – Today's Teller Certificate

Jake Merold – Today's Teller Certificate

Nguizani Nsiona – Today's Teller Certificate

### **Ledyard National Bank**

Codi Albin – Deposit Operations Certificate – LNB & Loan Operations/Mortgage Certificate – LNB

Wendy Burnham – Deposit Operations Certificate – LNB

Katelynn Callinan – Deposit Operations Certificate – LNB & Loan Operations/Mortgage Certificate – LNB

Michelle Fellows – Deposit Operations Certificate – LNB & Loan Operations/Mortgage Certificate – LNB

Mary Ford – Deposit Operations Certificate – LNB & Loan Operations/Mortgage Certificate – LNB

Marcie Hart – Bank Operations Diploma, Certificate in Business Communication, Deposit Operations – LNB, Introduction to Lending Diploma, Loan Operations/Mortgage Certificate – LNB & Personal Development Certificate

Michaela Ragan – Deposit Operations Certificate – LNB & Loan Operations/Mortgage Certificate – LNB

### **Ledyard National Bank**

Corin Rogers – Deposit Operations Certificate –  
LNB & Loan Operations/Mortgage Certificate –  
LNB

Victoria Schettino – Customer Service Certificate  
– LNB & Loan Operations/Mortgage Certificate –  
LNB

Catherine Sims – Deposit Operations Certificate –  
LNB & Loan Operations/Mortgage Certificate –  
LNB

### **Machias Savings Bank**

Jessica Cloukey – Bank Operations Diploma,  
General Banking Diploma, Supervisor Certificate  
& Team Leader Certificate

Cami Cole – Today's Supervisor Certificate

Michael Dwelley – Today's Supervisor Certificate

Vicki Garnett – Introduction to Lending Diploma

Joannie Jipson – Basics of Leadership Skills  
Certificate

Melissa Johnson – Today's Supervisor Certificate

Kimberly Lee – Bank Operations Diploma &  
General Banking Diploma

Krista Lopez-Brochu – Supervisor/Team Leader  
Certificate

Nicholas MacDonald – Today's Supervisor  
Certificate

Karami Mantz – Basics of Leadership Skills  
Certificate, Certificate in Project Management for  
Teams, Professional Development I Certificate &  
Professional Development II Certificate

Clint Mercer – Today's Supervisor Certificate

Carlos Montero Moreno – Certificate in Business  
and Commercial Lending

Lucas Morris – Today's Supervisor Certificate

Caitlyn Nabokov – Basics of Leadership Skills  
Certificate & Professional Development for  
Supervisors I Certificate

Shelby Prenier – Today's Supervisor Certificate

### **Machias Savings Bank**

Erica Shaw – Sales Essentials I Certificate

Lani Smith – Supervision Diploma & Today's  
Supervisor Certificate

Norma Tarbell – Certificate in Leadership

Danielle Violette – Professional Development II  
Certificate

Julie Vittum – Today's Supervisor Certificate

Benjamin Wall – Bank Solutions Provider  
Certificate & Personal Banker Certificate

Hailey Wilkins – Residential Mortgage Lender  
Certificate

### **Maine Savings Federal Credit Union**

Kristen Brasslett – Today's Supervisor Certificate

Karen-Ann Ellis – Today's Supervisor Certificate

Lisa Fournier – Today's Supervisor Certificate

Raymond Mayhew – Today's Supervisor  
Certificate

### **Mascoma Bank**

Trina Ashline – Managers as Leaders  
Certificate

Kristine Bousquet – Managers as Leaders  
Certificate

Jane Clifford – Consumer Banking Diploma &  
Managers as Leaders Certificate

Jessica Danner – Managers as Leaders Certificate

Zachariah Johnson – Managers as Leaders  
Certificate

Lola Ramirez – Managers as Leaders Certificate

Heather Shepard – Managers as Leaders  
Certificate & Team Leader Certificate

Mindy Turgeon – Managers as Leaders  
Certificate

Mandy Wright – Managers as Leaders Certificate

### **Mechanics Savings Bank**

Jennifer Barrett – Professional Development I Certificate

Denise Bouchard – Personal Banker Certificate

Jessica Cash – Bank Compliance Certificate for Front Line Bankers & Professional Development I Certificate

Katie Dixon – Bank Compliance Certificate for Front Line Bankers, Basics of Leadership Skills Certificate and Professional Development II Certificate

Christopher Hanks – Today's Supervisor Certificate

Crystal McFarland – Professional Development I Certificate

Christine MonteCalvo – Residential Mortgage Lender Certificate

Chelsey Nunley – Professional Development for Supervisors I Certificate

Bennett Shaw – Professional Development I Certificate

Grant Sperry – The Manager's Toolbox Certificate

### **New Dimensions Federal Credit Union**

Sean Fluet – Certificate in Business and Commercial Lending

### **Northeast Credit Union**

Elisabeth Bell – Today's Supervisor Certificate

Britney Cantrell – Today's Supervisor Certificate

Karrie Godin – Today's Supervisor Certificate

Ruth Sico – Today's Supervisor Certificate

### **Northfield Savings Bank**

Samantha Abare – Residential Mortgage Lending Diploma

Carrie Bailey – Bank Operations Diploma & Today's Supervisor Certificate

Casey Bailey -Supervisor/Team Leader Certificate

Jessica Beavers – Universal Banker Certificate

### **Northfield Savings Bank**

James Dattilio – Today's Supervisor Certificate

Jessica DeFreest –Supervisor/Team Leader Certificate

Douglas Emery – Bank Operations Diploma, General Banking Diploma & Today's Supervisor Certificate

Deborah Entrott – General Banking Diploma

Del'Rae Merrill – Today's Supervisor Certificate

Kirstin Rogers – Sales Essentials I Certificate, Universal Banker Certificate & Universal Banker Diploma

Samantha Sargent – Today's Supervisor Certificate

Heather Sheridan – Bank Marketing Diploma, Bank Operations Diploma, Consumer Banking Diploma, General Banking Diploma, Introduction to Lending Diploma & Universal Banker Certificate

### **Norway Savings Bank**

Heather Adams – Certificate in Fraud Prevention

Barbara Berinato – Today's Supervisor Certificate

Denise Brown – Certificate in Leadership

Rebecca Buchanan – Certificate in Lending Compliance

Brenda Card – Today's Supervisor Certificate

Darcy Coslet – Today's Supervisor Certificate

Jenifer Damon – Leadership Narrative Certificate, Professional Development for Supervisors I Certificate & Today's Supervisor Certificate

Jennifer Gillespie – Leadership Narrative Certificate

Miranda Giraldo – Today's Supervisor Certificate

Amy Hicks –Universal Banker Certificate

Sequoia Hoinsky – Universal Banker Certificate

### **Norway Savings Bank**

Jessica Johnston – Leadership Narrative Certificate

Vicki Leighton – Universal Banker Certificate

Traci MacDonald – Sales Essentials I Certificate & Universal Banker Diploma

Amy Marshall – Certificate in Online Learning

Emily McDonnell – Today's Supervisor Certificate

Megan Merrifield – Certificate in Fraud Prevention

Phillip Munton – Today's Supervisor Certificate

Erin Nelson – Residential Mortgage Lender Certificate

Cheryl Powers – Universal Banker Certificate

Alexandra Raynor – Universal Banker Certificate

Jesse Shand – Professional Development II Certificate

Sarah Vermette – Today's Supervisor Certificate

Whitney Ward – Professional Development I Certificate, Professional Development II Certificate & Universal Banker Certificate

Cody White – Sales Essentials I Certificate

Edward Williams – Today's Supervisor Certificate

Taylor Williams – Universal Banker Certificate

### **Old Point National Bank**

Allison Hobgood – Today's Supervisor Certificate

Yolanda James-Bryant – Today's Supervisor Certificate

Virginia Lopez – Leadership 1 Certificate – OPNB, Leadership 2 Certificate – OPNB & Today's Supervisor Certificate

Megan McKinney – Today's Supervisor Certificate

Elizabeth Olsovsky – Certificate in Business Communication & Introduction to Human Resources Diploma

### **Old Point National Bank**

Christine Ramsey – Today's Supervisor Certificate

Irene Simpson – Today's Supervisor Certificate

Rachel Taylor – Today's Supervisor Certificate

Rita Thomas – Leadership 1 Certificate – OPNB & Leadership 2 Certificate – OPNB

Stephanie Weldon – Today's Supervisor Certificate

Grace Anne Wilhelm – Certificate in Business Communication

### **Passumpsic Savings Bank**

Amanda Brooks – Advanced Customer Service Representative Certificate, Bank Compliance Certificate for Front Line Bankers, Bank Solutions Provider Certificate, Bank Teller Certificate, Branch Manager Certificate, Call Center Representative Certificate, Customer Service Associate Certificate, Customer Service Representative Certificate, Loan Collectors Certificate, Personal Banker Certificate, Sales Essentials I Certificate, Sales Skills Certificate, Security Awareness Certificate, Supervisor/Team Leader Certificate, Universal Banker Certificate

Trudy Harran – Universal Banker Certificate

Miranda Lyon – Advanced Bank Teller Certificate, Advanced Customer Service Representative Certificate, Bank Compliance Certificate for Front Line Bankers, Bank Solutions Provider Certificate, Bank Teller Certificate, Call Center Representative Certificate, Certificate in Fraud Prevention, Customer Service Associate Certificate, Customer Service Representative Certificate, Health Savings Account Expert Certificate, Loan Collectors Certificate, Personal Banker Certificate, Sales Essentials I Certificate, Sales Skills Certificate & Universal Banker Certificate

Bonnie Lunn – Team Leader Certificate

Jodi Rooney – Advanced Customer Service Representative Certificate, Bank Teller Certificate & Personal Development Certificate



### **Profile Bank**

Lindsey Blake – Bank Solutions Provider Certificate

Laraine Hults – Bank Solutions Provider Certificate

Lauren L’Heureux – Supervisor/Team Leader Certificate

### **Saco & Biddeford Savings Institution**

Sarah Boudreau – Customer Service Associate Certificate

Timothy Grant – Leadership Narrative Certificate

Kathleen Grenier – Customer Service Associate Certificate, & Universal Banker Certificate

Rhonda Johns – Personal Development Certificate

Alice Kaloyares – Professional Development I Certificate

Andrew Kany – Residential Mortgage Lender Certificate

Pamela Plasse – Professional Development I Certificate

Travis Vacchiano – Bank Teller Certificate, Customer Service Associate Certificate, Customer Service Representative Certificate & Universal Banker Certificate

Jane Van Dam – Bank Teller Certificate, Customer Service Representative Certificate & Universal Banker Certificate

### **Sanford Institution for Savings (Partners Bank)**

Antonio Arango – Leadership Development Certificate

Bridget Danis – The Customer Service Experience Certificate

Michelle Glass – Advanced Financial Services Diploma & Introduction to Lending Diploma

Rebecca Gregoire – Bank Compliance Certificate for Front Line Bankers, Customer Service Associate, Customer Service Representative Certificate, The Customer Service Experience Certificate & The Sales Experience Certificate

### **Sanford Institution for Savings (Partners Bank)**

Eileen Huff – Advanced Bank Teller Certificate, Bank Compliance Certificate for Front Line Bankers, Customer Service Associate Certificate, Customer Service Representative Certificate & The Customer Service Experience Certificate

Julie Kelley –Bank Operations Diploma & General Banking Diploma

Makenna Pepin – Advanced Bank Teller Certificate, Bank Compliance Certificate for Front Line Bankers, Call Center Representative Certificate, Customer Service Associate Certificate, The Customer Service Experience Certificate & The Sales Experience Certificate

Jillian Porter – Advanced Bank Teller Certificate, Bank Compliance Certificate for Front Line Bankers, Call Center Representative Certificate, Customer Service Associate Certificate, The Customer Service Experience Certificate & The Sales Experience Certificate

Rebecca Smith – Bank Compliance Certificate for Front Line Bankers, The Customer Service Experience Certificate & The Sales Experience Certificate

Holly Spitznas – Customer Service Associate Certificate, The Customer Service Experience Certificate & The Sales Experience Certificate

Katie Tarbox – Advanced Bank Teller Certificate, Bank Compliance Certificate for Front Line Bankers, Customer Service Associate Certificate, Customer Service Representative Certificate, Supervisor Certificate & The Customer Service Experience Certificate

Makayla Thompson – The Customer Service Experience

### **Savings Bank of Walpole**

Jessica Weston – Bank Operations Diploma

### **Security Federal Bank**

Erin Hayes – Bank Teller Certificate

### **Skowhegan Savings Bank**

Lynn Andrews – Supervision Diploma & Supervisor/Team Leader Certificate

### **Skowhegan Savings Bank**

Samantha Lemaire – Universal Banker Certificate

Kali Rayner – Today's Supervisor Certificate

### **TD Bank**

Angela Mills – Certificate in BSA and AML Compliance & Certificate in Fraud Prevention

### **The Bank of Bennington**

Amanda Clayton – Professional Development I Certificate

Kati Davis – Supervisor/Team Leader Certificate

Kelly Dickie – Supervision Diploma

Veronica Mayer – Supervision Diploma & Supervisor/Team Leader Certificate

Tammy Trombley – The Manager's Toolbox Certificate

### **TowneBank**

Mackenzie Adams – Professional Development I Certificate & Professional Development II Certificate

Destiny Baker – Basics of Leadership Skills Certificate

Kimberly Ferebee – Advanced Financial Services Diploma & General Banking Diploma

Dustin Jones – Bank Solutions Provider Certificate, Customer Service Representative Certificate & Universal Banker Certificate

Vita Kenney – Certificate in Business and Commercial Lending

Jennifer Moran – Basics of Leadership Skills Certificate

Lisa Patton – Basics of Leadership Skills Certificate

Dalton Ricker – Professional Development I Certificate & Professional Development II Certificate

Shelby Sanders – Professional Development I Certificate

Anita Walton – Professional Development I Certificate

### **Union Bank**

Tina Before – Advanced Customer Service Representative Certificate & Bank Compliance Certificate for Front Line Bankers

Alison Blaney – Today's Supervisor Certificate

Kory Cantin – Universal Banker Certificate

Reilly D'Elia – Certificate in Trust: Foundational

Rebekah Glen – Bank Teller Certificate, Bank Operations Diploma, Customer Service Associate Certificate, Customer Service Representative Certificate, Consumer Banking Diploma, Introduction to Lending Diploma & Universal Banker Certificate

Kirsten Harter – Bank Solutions Provider Certificate & Personal Banker Certificate

Jessica Russell – Universal Banker Certificate

Amanda Sargent – Today's Supervisor Certificate

Carrie Tallman – Residential Mortgage Lending Diploma, Supervision Diploma & Today's Supervisor Certificate

Melyssa Whitcomb – Bank Marketing Diploma

### **Virginia National Bank**

John Acchione – Certificate in Business Communication & Sales Essentials I Certificate

Jacek Wolicki - Certificate in Business Communication & Sales Essentials I Certificate

### **Wells River Savings Bank**

Heather Beckley – Credit Analyst Diploma, Introduction to Lending Diploma & Residential Mortgage Lending Diploma

Julie Urnek-Chatlos – Introduction to Lending Diploma & Supervision Diploma

### **Woodsville Guaranty Savings Bank**

Donna Acker – Today's Supervisor Certificate

Brenda Best – Interpersonal Skills Certificate

Kristina Bishop – Today's Supervisor

Bonnie Bowen – Advanced Bank Teller Certificate

**Woodville Guaranty Savings Bank**  
Tacona Chaffee – Customer Service Associate  
Certificate

Marilyn Dockham – Today’s Supervisor  
Certificate

Sarah Frank – Interpersonal Skills Certificate

Emily LeClair – Certificate in Business and  
Commercial Lending

**Woodville Guaranty Savings Bank**  
Kathleen Messersmith – Advanced Bank Teller  
Certificate

Erin Pasquerillo – Today’s Supervisor Certificate

**York County Community Action Corporation**  
Brent Brown – Professional Development I  
Certificate

Daniel Morin – Professional Development for  
Supervisors II Certificate



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