



Instructor: Lee Ann Szelog

CREATIVE DECISION MAKING & PROBLEM SOLVING

Course #: C1040L

Pineland Conference Center, 16 Pineland Drive, New Gloucester, Maine

OCTOBER 8, 2019—1:00—4:00 PM

Developed and Delivered by Lee Ann Szelog, Simply Put, LLC

course description

Learn an effective communication and problem solving technique that helps participants look at and communicate important issues and decisions from a number of different perspectives.

It helps people communicate clearly in order to make better decisions by pushing them to move outside their habitual ways of thinking. As such, it helps them understand the full complexity of a problem or a decision and spot issues and opportunities which they might otherwise not notice.

“Beyond Expectations!”

“The best class I have EVER attended.”

Looking for more details? Visit our website for a detailed course description.

how to enroll

Enroll online at our website, CFTEA.org under Business Skills.

how class works

Course session is conducted live. This course is part of the Professional Communication Skills Certificate.

tuition

\$225 per participant. Lunch and materials are included.

withdrawal policy

CFTEA withdrawal policy is outlined within our latest catalog and on our website. Before class begins the enrollment may be transferred to another student with the approval of the student’s employer and the CFTEA office.

Professional Communication Skills Certificate

- Conquering Communication—**
10/8 Morning New Gloucester, ME
- Creative Decision Making and Problem Solving—**
10/8 Afternoon New Gloucester, ME
- Establishing Expectations and Service Standards
In Your Team—**
11/12 Morning New Gloucester, ME
- Strengthening Interpersonal Relationships
and Motivation**
11/12 Afternoon New Gloucester, ME
- Communicate with Confidence, Comfort
and Conviction**
4/22/2020 & 4/29/2020 New Gloucester, ME