

NAME: _____ Month/Day of Birth: ____/____

Organization: _____

Email address: _____ Tel# _____

This curriculum provides an educational career path to bank personnel in the role of loan servicing. The courses within this Diploma build on the essentials in the Loan Servicing Certificate and provide additional advancement toward the General Banking Diploma and/or the Bank Operations Diploma. Loan Servicing Certificate required for completion.

REQUIRED COURSES:

GRADE	DATE COMPLETED	COURSE	DELIVERY OPTIONS				
			L	W	SP	ILO	GL
		Accounting 3 Credit Financial or General	●	●		●	●
		Legal Foundations in Banking #	●	●			●
		Creative Problem Solving	●	●	●		●
		Ethics in the Workplace	●	●	●		●
		Fundamentals of Consumer Lending	●	●			●
		Leading and Managing Change			●		
		Meetings that Work	●	●	●		●
		Personal Branding (replacement for Developing as a Professional)			●		
		Regulation: Fair Credit Reporting Act#			●		
		Regulation: Fair Lending#			●		
		Regulation: Flood Disaster Protection Act#			●		
		Regulation: Real Estate Settlement Procedures Act#			●		
		Regulation: Servicemember Civil Relief Act#			●		
		Regulation: Truth in Lending: Reg Z Overview#			●		
		Regulation: Private Mortgage Insurance#			●		
		Working Effectively with Co-Workers	●	●	●		●

Regulations may be transferred towards this diploma from an internal compliance program currently within an organization

Law & Banking: Applications (retired) or Law & Banking: Principles (retired) may be applied in place of Legal Foundations in Banking.

L= Live W=CFTEA Webcourse SP= Self-paced Online ILO = Instructor-Led Online GL = Guided Learning

PLEASE CONTACT THE CFTEA OFFICE FOR CONFIRMATION OF COMPLETION WHEN APPROACHING COMPLETION OF A CERTIFICATE OR DIPLOMA