

NAME: _____ Month/Day of Birth: ____/____

Organization: _____

Email address: _____ Tel# _____

The Certified Banker program is designed to provide new bankers with general knowledge of banking, bank security and regulations that impact the banking industry. This certification encourages individuals to develop a strong professional image and high ethical standards.

REQUIRED COURSES:

GRADE	DATE COMPLETED	COURSE	DELIVERY OPTIONS				
			L	W	SP	ILO	GL
		Principles of Banking <u>or</u> Banking Today <u>or</u> Banking Fundamentals <u>or</u> Banking Basics Suite	●	●		●	●
		Legal Foundations in Banking	●	●			●
		Bank Security	●	●			●
		Essentials of Workplace Conduct	●	●	●		●
		Quality Service (formerly Customer Service)	●	●			●
		Understanding Bank Products	●	●	●		●
		Your Role as a New Banker	●				
		Certification Exam			●		

L= Live W=CFTEA Webcourse SP= Self-paced Online ILO = Instructor-Led Online GL = Guided Learning

PLEASE CONTACT THE CFTEA OFFICE FOR CONFIRMATION OF COMPLETION WHEN APPROACHING COMPLETION OF A CERTIFICATE OR DIPLOMA